Characterizing Online Engagement With Disinformation and Conspiracies in the 2020 U.S. Presidential Election

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Abstract
Identifying and characterizing disinformation in political discourse on social media is critical to ensure the integrity of elections and democratic processes around the world. Persistent manipulation of social media has resulted in increased concerns regarding the 2020 U.S. Presidential Election, due to its potential to influence individual opinions and social dynamics. In this work, we focus on the identification of distorted facts, in the form of unreliable and conspiratorial narratives in election-related tweets, to characterize discourse manipulation prior to the election. We apply a detection model to separate factual from unreliable (or conspiratorial) claims analyzing a dataset of 242 million election-related tweets. The identified claims are used to investigate targeted topics of disinformation, and conspiracy groups, most notably the far-right QAnon conspiracy group. Further, we characterize account engagements with unreliable and conspiracy tweets, and with the QAnon conspiracy group, by political leaning and tweet types. Finally, using a regression discontinuity design, we investigate whether Twitter's actions to curb QAnon activity on the platform were effective, and how QAnon accounts adapt to Twitter's restrictions.

Introduction
Disinformation and social media manipulation has threatened the integrity of elections and democracies around the world. In the 2016 U.S. Presidential Election, official investigations by the U.S. Congress revealed the presence of Russian state-backed operations attempting to manipulate the U.S. political landscape. In the years following the investigation, social media platforms like Twitter and Facebook have actively documented several other suspicious operations linked to Russia, Iran, Venezuela, China and other countries (Gadde and Roth 2018), suggesting presence of persistent efforts to manipulate online discussions. Although social media has been instrumental in shaping conversations around social and political issues (Loader and Mercea 2011), its positive effects have been undermined by disinformation and manipulation. The promotion of disinformation, propaganda, and politically divisive narratives have been regularly seen in many social contexts (Sharma et al. 2021; Bessi and Ferrara 2016; Martin and Shapiro 2020).

Distortion of facts to promote disinformation and propaganda greatly reduces trust in online systems, because of its ability to influence both individual opinions and social dynamics (Van der Linden 2015; Nyhan and Reifler 2010). At an individual level, exposure to unreliable and conspiratorial narratives has been observed to influence people's perceptions of the truth and decrease pro-social behaviours (Van der Linden 2015; Nyhan and Reifler 2010). Moreover, with polarized and partisan narratives, it can further exacerbate prejudices and ideological separations (Jolley, Meleady, and Douglas 2020). Secondly, the disinformation landscape is complex, with possibilities for injecting disinformation, propaganda, and influencing the discourse through automation (Ferrara et al. 2020), coordination (Sharma et al. 2021), compromised accounts, follow trains and others (Torres-Lugo, Yang, and Menczer 2020). The range of activities can be widespread, with both concealed and overt efforts to promote manipulative narratives.

In the context of the 2020 U.S. 2020 presidential election, held on November 3, 2020, since Twitter is recognized as one of the social media platforms with the most news-focused users, with significant following in U.S. politics (Hughes and Wojcik 2019), we investigate and characterize disinformation on Twitter, with an analysis of more than 240 million election-related tweets, collected between June 20, 2020 and September 6, 2020. We focus on the following research questions to characterize online engagement with disinformation and conspiracies:

- **R1. What are the prevalent disinformation and conspiracy narratives on Twitter preceding the U.S. 2020 Election?** We apply and train a detection model to separate factual from unreliable (or conspiratorial) claims to examine how the political discourse was manipulated.

- **R2. How significant is the impact and reach of disinformation and conspiracy groups in terms of account engagements (characterized by activity level, political leaning, tweet types, and propagation dynamics)?** We characterize account engagements with the QAnon conspiracy group, and we compare propagation dynamics of unreliable/conspiracy and reliable engagement cascades.

- **R3. Did Twitter’s restrictions on QAnon influence its activities and were they effective in limiting the conspiracy?** We investigate activity before/after the restric-
Contributions and Findings. The findings of the research questions studied in this paper are as follows,

• Applying CSI (Ruchansky, Seo, and Liu 2017) to detect unreliable/conspiracy tweets in the election dataset, we obtain validation AUC 0.8/F1 0.76. The prominent topics of unreliable/conspiracy tweets preceding the election included mail-in voter fraud, COVID-19, Black Lives Matter, media censorship, and false claims and conspiracies about past and current political candidates.

• While unreliable/conspiracy tweets were widespread and diverse, accounts engagements with such tweets were less viral than with reliable tweets (i.e., mean time to reach unique accounts is higher, mean cascade breath is smaller). Yet, there can be several such tweets which manage to receive substantial attention and engagements.

• QAnon far-right conspiracies are quite prevalent on Twitter, and we find that 85.43% of all accounts did not have an observed interaction with QAnon accounts (i.e., accounts with QAnon conspiracy related keywords in their tweets), but the fraction of such accounts is much smaller (34.42%) in the 1.2M active accounts (i.e., with at least 20 tweets/retweets/replies in the dataset). Their influence however extends to fewer accounts, compared to the expected influence of a random sample of the active accounts. Interactions of QAnon accounts suggests that they try to engage in active discussions (bidirectional replies) with left-leaning accounts to “red pill” (i.e., transform perspectives with disturbing revelations), while right-leaning interactions include replies/retweets.

• QAnon accounts’ activities before and after the Twitter ban (restrictions) in July, 2020 indicate that older accounts (created before the ban, rather than new accounts) continue to sustain the volume of tweets, but adapt to alternate hashtags related to their conspiracies and increased tweeting volume to continue pushing their conspiracy, and counteract the Twitter restrictions (as inferred by causal effect estimation using a regression discontinuity design to identify statistically significant changes in QAnon hashtag usage before/after the ban).

With regards to U.S. elections, recent papers attempt to uncover different aspects of social media manipulation. (Bessi and Ferrara 2016) discovered tens of thousands of bot accounts distorting the 2016 election-related Twitter discourse, in what turned out to be an effort associated with the Russian Internet Research Agency (Badawy et al. 2019). (Luceri, Cardoso, and Giordano 2020) conducted a year-long analysis of bot activity on Twitter before the 2018 midterm election. Based on detection of bot-like behaviours in accounts, they found that 33% of bots were active even one year prior to the midterm, and new bots were introduced into the discussion progressively up to the midterm. Nineteen thousand highly-active bots generated a large volume of 30M political messages, and humans were susceptible to retweeting bots with one-third of their retweets being content pushed by bots. (Ferrara et al. 2020) observed high volume of tweets from bot-like accounts prior to the November election, and found highly partisan retweeting behavior among bots and humans. (Ferrara et al. 2020) also analyzed distortion with three types of conspiracy hashtags, i.e. QAnon, -gate conspiracies such as pizzagate and obamagate, and COVID-19 conspiracies, and found 13% of all accounts sharing the conspiracy hashtags were suspected bots. They also found that accounts sharing content from right-leaning media were almost 12 times more likely to share conspiratorial narratives than left-leaning media accounts.

Tracking the growth of the QAnon conspiracy from fringe online subcultures to mainstream media over one year, (de Zeeuw et al. 2020) found that after the incubation period on 4chan/pol in Oct 2017, the movement had quickly migrated to larger platforms, notably YouTube and Reddit, and was covered by news media only when it moved off-line. In terms of cross-platforms effects, (Papasavva et al. 2021) found spike in new account registrations on Voat after Reddit ban on QAnon threads in Sept 2018. They also studied content of QAnon posts finding discussions related to predecessor Pizzagate conspiracy, and “Q drops”, which refer to the cryptic posts meant for adherents of the conspiracy to decode, and found more submissions but less comments in QAnon threads compared to general threads.

Addressing growing concerns around conspiracy communities, (Phadke, Samory, and Mitra 2021) investigated what individual and social factors promote users to join conspiracy communities. Their findings on Reddit suggest that direct interactions (i.e., replies) with conspiracists is the most important social precursor for joining (i.e., first contribution to) a conspiracy community. (Silva et al. 2020), on the other hand, investigated which factors are most predictive of engagements with factual and misleading tweets, finding follower-friend ratio, banner image or URL in user profile, presence of image in the tweet, as most relevant, and factors driving the sustained activity of QAnon accounts, and we test if QAnon accounts adapted to Twitter’s restrictions using a regression discontinuity design.
Table 1: Detection dataset statistics.

<table>
<thead>
<tr>
<th>Statistic</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tweets</td>
<td>242,087,331</td>
</tr>
<tr>
<td>Users accounts</td>
<td>10,392,492</td>
</tr>
<tr>
<td>Unreliable/conspiracy URLs cascades</td>
<td>3,162</td>
</tr>
<tr>
<td>Reliable URLs cascades</td>
<td>4,320</td>
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<tr>
<td>Unlabeled cascades</td>
<td>192,103</td>
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<td>Avg. cascade size (# engagements)</td>
<td>57.11</td>
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<tr>
<td>Avg. cascade time (hrs)</td>
<td>80.42</td>
</tr>
<tr>
<td>Avg. time between engagements (hrs)</td>
<td>5.93</td>
</tr>
</tbody>
</table>

Data Collection

For the analysis, we start from the dataset collected in (Chen, Deb, and Ferrara 2021) which tracks election related tweets from May, 2019 onwards, and contains over approximately one billion tweets. The dataset was collected by tracking mentions of official and personal accounts of Republican and Democratic candidates in the presidential election using Twitter’s streaming API service, which returns matches in tweet content and metadata within a ~1% sample of the stream of all tweets. The details of the tracked mentions and distribution of frequent hashtags and bigrams in the data are available in (Chen, Deb, and Ferrara 2021).

For this analysis, we focus on the tweets that appeared between June 20, 2020 and September 6, 2020, in order to study the disinformation surfaced on Twitter in the months preceding the election. This subset of the data contains 242,087,331 election-related tweets from 10,392,492 unique users. We focus on engagements, therefore, it is useful to define four tweet types considered here: (i) Original tweets (accounts can create content and post on Twitter) (ii) reply tweets (iii) retweeted tweets, which reshare without comment (iv) quote tweets (embed a tweet i.e., reshare with comment). Engagements are defined here as one of the tweet types other than original tweets (and engagements can be with original tweets or other tweet types also).

Disinformation Detection Methodology

In this section, we present the methodology to separate factual from unreliable (or conspiratorial) claims in election-related tweets. Conspiracies theories are attempts to explain events or situations, often postulated on most likely false and unverifiable theories, and may be politically motivated (Ferrara et al. 2020; Phadke, Samory, and Mitra 2021). To capture distortion aimed at manipulation of public opinion, we focus on any kind of unreliable (likely false or misleading) narratives, including conspiracies promoted prior to the election. The term disinformation is used here as an umbrella term to refer to distorted narratives appearing in the form of unreliable, including conspiratorial claims. In literature, the term disinformation separates itself from misinformation based on intent to manipulate vs. lack thereof (Sharma et al. 2019). However, since we do not assess intent from tweets, we do not make a distinction between the two terms.

Model Specifications

Detection Model. We apply CSI, a supervised deep learning based model in (Ruchansky, Seo, and Liu 2017) for disinformation detection. The model captures three main signals or features: source, text, temporal, which are useful for disinformation detection (Ruchansky, Seo, and Liu 2017; Sharma et al. 2019). To classify a tweet, the model considers time-ordered sequence of engagements that the tweet receives, along with temporal information such as the frequency and time intervals between engagements. In addition, it learns the source characteristic, based on account behaviours i.e., which accounts co-engage with a given tweet. These input signals are useful for differentiating disinformation tweets. In general, engagements or social context are useful to learn predictive features, as they provide feedback from other accounts through engagement dynamics (Sharma et al. 2019). The model needs to be provided training data containing labeled cascades (i.e., tweets with its engagements). We describe the process for labeling data and extracting features (cascades) for training the detection model in the following paragraphs.

Reliable, Unreliable and Conspiracy URLs. We collect lists of unreliable and conspiracy news sources from three fact-checking resources on low-credibility news sources: Media Bias/Fact², NewsGuard³, and Zimdars (2016). NewsGuard maintains a repository of news publishing sources that have actively published false information about the recent COVID-19 pandemic. The listed sources from NewsGuard, accessed on September 22, 2020 are included, along with low and very low factual sources listed as questionable from Media Bias/Fact Check, and sources tagged with unreliable or related labels from Zimdar’s list. We separately collect mainstream reliable news sources referencing Wikipedia⁴. In total, we obtained 124 mainstream reliable and 1380 unreliable (or conspiracy) news sources. Original tweets sharing URLs published from these news sources are thereby labeled as reliable and unreliable/conspiracy respectively. In addition, we also label tweets that are retweets, replies, or quotes sharing such URLs, if the parent of the tweet is not in the collected tweets (1% Twitter sample).

Information Cascades and Cascade Statistics. To train the detection model, we first extract cascades of engagements from the dataset. Information cascades represent the diffusion or spread of information on the network. Each cascade corresponds to a time-ordered sequence of engagements (retweets, quotes and replies), that originate at a source tweet and spread through chains of retweets, quotes and replies. Formally, a cascade can be denoted as

\[ C_j = \{ (u_1, t_{u_1}, t_1), (u_2, t_{u_2}, t_2), \ldots (u_n, t_{u_n}, t_n) \}, \]

where the tuple corresponds to an original tweet, or an engagement with the original tweet or its predecessor engagements, and represents the user (u), tweet (tw), and temporal (t) dimensions of when the user posted the tweet or engagement. The cascade

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¹Dataset: https://github.com/echen102/us-pres-elections-2020
²https://mediabiasfactcheck.com/
³https://www.newsguardtech.com/covid-19-resources/
The CSI model has AUC 0.8 and high recall and is therefore used for inference on unlabeled cascades. The ensemble of CSI models trained over five folds are used for inference. We take the top 80th and bottom 80% percentile, of cascades predicted with the largest margins above and below the detection threshold, resulting in 72,228 unreliable and 81,453 reliable classified cascades respectively. The engagements or tweets forming the reliable cascades constitute about two third of the total tweets in all cascades.

For human validation, we take a random sample of 50 cascades from ones labeled by the model (Note: the list of validated tweets is provided in supplementary materials). In 2/50 (4%) the model label differed from the label assigned by inspecting the tweet and its account for suspensions. The model errors included a tweet critical of the postal system endorsed by suspending Trump, although not from a suspended account and unlikely part of QAnon/conspiracy groups, was predicted unreliable. To reiterate, these validated cascades were uniformly sampled from cascades that were assigned labels using CSI, considering predictions with largest margins from the detection threshold, as discussed earlier using the ensemble of 5-fold classifiers, and the expected lower error rate, confirmed by validation suggests it can be reliably used in analysis.

**Methodology for Inferring Political-leaning**

In this section, we describe the methodology we use to infer political leaning of accounts on the network. The inferred political leanings are used later in the analysis and characterization of the disinformation landscape. Similar to prior work (Ferrara et al. 2020), we use the list of 29 prominent news outlets classified as left, lean left, center, lean right, right as per ratings provided by allsides.com.⁶ We consider left and lean left classified outlets as the left-leaning, and right and lean right as right-leaning.

**Model Specifications**

For accounts that tweeted or retweeted URLs published from these news outlets, we characterize their political leaning by measuring the average bias of the media outlets they endorsed. This gives us a set of labeled accounts with known political leaning labels based on the media URLs. To infer labels of other accounts, we can propagate labels from this known set (also called the seed set i.e., accounts with known

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³Active refers to tweets (original, retweet, reply, quote) from the account, whereas passive means the account has been involved in another account’s tweets (retweeted, replied, quoted, or mentioned).

⁶https://www.allsides.com/media-bias

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<table>
<thead>
<tr>
<th>Method</th>
<th>AUC</th>
<th>AP</th>
<th>F1</th>
<th>Prec</th>
<th>Rec</th>
<th>Macro-F1</th>
</tr>
</thead>
<tbody>
<tr>
<td>SVM</td>
<td>0.6236 ± 0.01</td>
<td>0.5025 ± 0.01</td>
<td>0.5710 ± 0.01</td>
<td>0.5594 ± 0.01</td>
<td>0.5835 ± 0.02</td>
<td>0.6226 ± 0.01</td>
</tr>
<tr>
<td>GRU</td>
<td>0.5244 ± 0.05</td>
<td>0.4499 ± 0.04</td>
<td>0.4606 ± 0.11</td>
<td>0.4367 ± 0.05</td>
<td>0.5110 ± 0.17</td>
<td>0.5073 ± 0.05</td>
</tr>
<tr>
<td>CI</td>
<td>0.6326 ± 0.02</td>
<td>0.5364 ± 0.01</td>
<td>0.5732 ± 0.02</td>
<td>0.5307 ± 0.02</td>
<td>0.6243 ± 0.03</td>
<td>0.6046 ± 0.02</td>
</tr>
<tr>
<td>CI-t</td>
<td>0.6554 ± 0.02</td>
<td>0.5661 ± 0.01</td>
<td>0.5820 ± 0.03</td>
<td>0.5354 ± 0.01</td>
<td>0.6426 ± 0.08</td>
<td>0.6099 ± 0.01</td>
</tr>
<tr>
<td>CSI</td>
<td>0.8054 ± 0.02</td>
<td>0.6826 ± 0.02</td>
<td>0.7597 ± 0.02</td>
<td>0.6611 ± 0.02</td>
<td>0.8944 ± 0.04</td>
<td>0.7608 ± 0.02</td>
</tr>
</tbody>
</table>

Table 2: Results on detection of unreliable/conspiracy cascades in the election dataset.
political leaning labels based on the media URLs) to other accounts based on interactions between accounts.

We utilize the retweet network to infer political leaning of other accounts starting from the seed set accounts. Retweeting is a form of endorsement, different from other tweet types, and accounts which retweet each other tend to share the same political biases (Badawy et al. 2019). To that end, we use Louvain method (Blondel et al. 2008) to identify communities in the retweet graph, where edge weights represent the number of retweets between accounts. The method optimizes modularity which provides a measure of edge density within communities compared to across communities. We assign political leaning to each identified community, using the average political leaning of media URLs endorsed by accounts in the seed set that belong to the community. The seed set accounts with high entropy in distribution of left-leaning and right-leaning URLs (close to uniform distribution with margin of 0.2), and ones that shared less than 10 URLs from the media outlets are filtered out.

**Inference of Political Leanings**

Using media outlets, we obtain a seed set of 114K accounts from 10.4M accounts in the dataset. To limit the size of the retweet network, we consider the top active 1.2M accounts that appeared (in original tweet, retweet, quote, or reply tweet) at least 20 times in the collected dataset.

Using the seed set and retweet graph of 1.2M accounts, gives a resulting inferred network with large left-leaning communities of 540,719 and 68,197 accounts and two smaller left-leaning ones, and large right-leaning communities of 480,982 and 10,723 accounts, and multiple smaller ones. Of the 1.2M accounts, we were able to infer the political leaning of 92% of the accounts. The rest of the accounts remain undetermined due to high entropy in left and right-leaning URLs shared, or with communities that had fewer than two seed accounts. We thereby identified 610,430 left-leaning and 500,804 right-leaning in the 1.2M accounts.

**Verification.** We measure the accuracy of inferred leanings based on three types of evaluations (i) Media URL labels i.e., based on the averaged political leaning of left/right leaning media outlets endorsed in tweets from the account (However since media URL labels are also used as seed set labels during inference, therefore for evaluation we report averaged 5-fold results wherein 20% of the seed labels are held-out and kept unseen during inference). (ii) Profile descriptions, i.e., based on whether the account profile description dominantly included left or right leaning hashtags (the hashtags were classified as left/right through human validation of most frequently used 3,000 hashtags. The list is provided in supplementary material). (iii) Manual verification based on inspection of tweets of randomly sampled subset of accounts (i.e., based on explicitly stated party affiliation in tweet or account profile, or expressed support of left/right presidential candidate/party, and assigned ‘center’ instead of left/right if non-partisan). We sampled 100 inferred accounts uniformly at random, and 124 inferred accounts by stratified sampling based on degree distribution of accounts in the retweet graph, to ensure coverage of dense and sparsely connected accounts in the retweet graph, since the retweet graph was used infer the leanings.

In Table 3, we report the error rate on each evaluation measure separately for the left-leaning and right-leaning accounts. Here, we added an alternative baseline based on Label propagation (Badawy et al. 2019) for comparison. The total error rate was 4.46% on manually verified labels for both methods (label propagation (LP) and Louvain (Lo) used here, on RT graph from same media URL labeled seed set) and results were robust on both. Error analysis on the manually labeled set, suggests that errors included few accounts that are actually neither left/right leaning (but center), e.g., U.S. Department of State, reporter accounts, or unrelated or disinterested in U.S. politics, and were erroneously classified as left/right leaning. Other mistakes included anti-Trump conservatives that were inferred as left-leaning, or with high entropy in left/right leaning views in their tweets.

**Results and Analysis**

In the following subsections, we analyze identified unreliable/conspiracy cascades, and characterize account engagements. We characterize disinformation topics, QAnon conspiracy group and its interactions with left and right demographics, their activities, effect of Twitter’s restrictions, and propagation dynamics of engagements with disinformation.

**Disinformation Topic Modeling**

**Topic Modeling.** We use topic modeling to identify prominent topics that were targets of disinformation prior to the election. With identified unreliable/conspiracy cascades, we can model the topics in tweet text associated with the source (first) tweet in the cascade. The text is pre-processed by tokenization, punctuation removal, stop-word removal, and removal of URLs, hashtags, mentions, and special characters, and represented using pre-trained fastText word embeddings (Bojanowski et al. 2017). We take the average of word embeddings in the tweet text to represent each tweet. Using pre-trained embeddings trained on large English corpora, we can potentially encode more semantic information and it is useful for short texts where word co-occurrence statistics are limited for utilizing traditional probabilistic topic models (Li et al. 2016). The tweet text representations are clustered using k-means to identify topics clusters.

<table>
<thead>
<tr>
<th></th>
<th>MediaURLs</th>
<th>Profile Desc.</th>
<th>Human Verif.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>LP-Left</strong></td>
<td>68k (0.71)</td>
<td>29.5k (0.32)</td>
<td>116 (1.72)</td>
</tr>
<tr>
<td><strong>LP-Right</strong></td>
<td>46k (0.27)</td>
<td>14.0k (0.34)</td>
<td>103 (2.91)</td>
</tr>
<tr>
<td><strong>Lo-Left</strong></td>
<td>68k (0.67)</td>
<td>29.5k (0.25)</td>
<td>116 (1.72)</td>
</tr>
<tr>
<td><strong>Lo-Right</strong></td>
<td>46k (0.37)</td>
<td>14.0k (0.58)</td>
<td>103 (2.91)</td>
</tr>
</tbody>
</table>

Table 3: Number of accounts labeled as left or right-leaning (by media URLs, account profile description, and human verification) for validation, with error rate (%) in each type based on the inferred political leaning of those accounts.

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Most of us who feel strongly about HCQ as a therapeutic suspected this #realDonaldTrump #DrSawadysmalls.
DEADLY COVER UP: Pisci Approved Hydroxychloroquine 15 Years Ago to Cure Coronavirus, “Nobody Needed To Die”

covid, virus, vaccine, coronavirus, ase, people, hydroxychloroquine, deaths, fda, treatment, hcq, china, patients, fauci

jobs, tax, economy, us, china, american, people, federal, law, mining, taxes, order, need, would, state

On this Thursday, the 16th of July 2020, I want to say Thank You to #realDonaldTrump for his strength and love for our Country. God knew you needed your fight and perseverance to protect us against enemies abroad and near. God Bless you, President Trump

Q Watch Missile Attack on 4th Sec
@realDonaldTrump Was Right

news, watch, twitter, media, video, fake, conference, fox, cnn, people, live, breaking, press, see, tweets

police, bhm, law, antifa, violence, federal, riots, people, cities, democrats, terrorists, violent, crime, terrorist, stop

don, did Barack Obama know coronavirus was coming?? Sure as hell sounds like it to me!! IS THIS why Obama COMPLETELY DEPLETED pee from the federal reserve?? Because he wanted USA to be unprepared as possible?? To Make #PresidentTrump?? You be the Judge...

venezuela, por, de, para, urgente, militar, lea, en, necesita, libertad, intervencion, socialistas

Figure 1: Topic clusters for identified unreliable/conspiracy tweets with example top representative tweet of cluster.

We select number of clusters (K) using silhouette and Davies-Bouldin measures of cluster separability. K that jointly is in the best scores of both is selected between 3-35. This gave us K=30, and inspecting word distribution and representative tweets (closest to cluster center), we discard two clusters unrelated to US politics (ALS treatment and Nigeria violence), and eight small or less distinguished clusters, and merge over-partitioned clusters related to the Black Lives protests, and to mail-in voter fraud.

Topic Clusters. The resultant clusters are in Fig 1. For each cluster, top words ordered by highest tf-idf scores, along with an example tweet from 100 most representative tweets of the cluster are shown. The major themes relate to false claims about mail-in voter fraud, COVID-19 and pushing hydroxychloroquine as a cure, and protests concerning law enforcement and Black Lives Matter. Other topics target specific candidates and entities, such as social media platforms for censorship of unverified and conspiratorial content, conspiracies and allegations against former president Obama, or targeting the democratic party as a whole on different social issues, and misleading claims about jobs and economy. The remaining clusters include the QAnon conspiracies, a far-right conspiracy group now banned by several platforms (de Zeeuw et al. 2020). Another cluster related to Venezuela appears in support of right-leaning theories potentially about voter fraud, and anti-democratic posts, however, our modeling is limited to English, the most prominent language in the tweets (~94% disinformation tweets were in English, followed by ~3% in Spanish, remaining languages less than 0.1% each). In Table 4, we list examples of identified unreliable/conspiracy tweets within tweets with the most engagements in the collected dataset, discounting false positives. Some of these have been debunked by fact-checking sites as false, misleading or lacking evidence.

Quantifying Interactions With QAnon Group

QAnon, a far-right conspiracy group emerged in 2017 on 4chan, and has risen to prominence for its baseless conspiracies that have received significant following and attention (de Zeeuw et al. 2020). The group advances the conspiracy theories potentially about voter fraud, and anti-democratic posts, however, our modeling is limited to English, the most prominent language in the tweets (~94% disinformation tweets were in English, followed by ~3% in Spanish, remaining languages less than 0.1% each). In Table 4, we list examples of identified unreliable/conspiracy tweets within tweets with the most engagements in the collected dataset, discounting false positives. Some of these have been debunked by fact-checking sites as false, misleading or lacking evidence.

Figure 2: QAnon accounts interaction graph in active 1.2M accounts. Edges are retweets/quotes/replies from source to destination node, normalized by # accounts in source.

9https://apnews.com/article/shootings-wisconsin-race-and-ethnicity-politics-lifestyle-23668668b3b5fa609a18d023ec0b485
Unreliable/conspiracy tweet | # Eng
---|---
BREAKING: Democratic Presidential nominee @JoeBiden is formally being listed as a criminal suspect by high level Ukraine government officials, in a major case involving his son - Hunter. https://t.co/Xe2bsLEAh8 | 56K
We are being censored! @realDonaldTrump @Facebook is about to unpublish our FB page with 6 million followers. The NY Times recent article claiming we are right wing Provocateurs They are interfering with this election! Conservatives are being censored on FB. PLEASE RETWEET!! https://t.co/xV8xz7kYc | 48.6K
Can you believe what’s happening? They give Joe Hiden’ the questions, and he reads them an answer! https://t.co/vMw6uQ2gp | 47K
HEARTBREAKING A 60 year old Black Trump Supporter was murdered in cold blood all because he support President @realDonaldTrump This is a Hate Crime He deserves Justice Let’s make his name trend Use #JusticeForBernellTrammell https://t.co/X2bdOiHgRR | 46.9K
NATURE ARTICLE HOAX BUSTED!! Proof that chloroquine let’s covid attack cancer cells but not normal cells. PLEASE RETWEET. @realDonaldTrump @IngrahamAngle @SteveFDA @drsimonegolds @jennybethm https://t.co/XN0YC1iS9 | 40.6K
If we can stand in line at a grocery store or hardware store, we can stand in line at the polls to vote. President @realDonaldTrump is RIGHT that universal, unmonitored vote-by-mail would be a DISASTER, and we’re already seeing evidence of that across the country. @TeamTrump https://t.co/ai1uNjQi7k | 32.5K

Table 4: Examples of most engaged unreliable tweets.

<table>
<thead>
<tr>
<th>Keyword</th>
<th>Freq.</th>
<th>Keyword</th>
<th>Freq.</th>
</tr>
</thead>
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<tr>
<td>wwg1wga</td>
<td>159K</td>
<td>wgwworldwide</td>
<td>18k</td>
</tr>
<tr>
<td>#qanon</td>
<td>68k</td>
<td>#qarmy</td>
<td>13k</td>
</tr>
<tr>
<td>#obamagate</td>
<td>78k</td>
<td>#pizzare</td>
<td>13k</td>
</tr>
<tr>
<td>#savethechildren</td>
<td>33k</td>
<td>#takeheoa</td>
<td>10k</td>
</tr>
<tr>
<td>thegreatawakening</td>
<td>23k</td>
<td>greatawakening</td>
<td>31k</td>
</tr>
<tr>
<td>deepstate</td>
<td>25k</td>
<td>deepstatecoup</td>
<td>995</td>
</tr>
<tr>
<td>deepstatecabal</td>
<td>2k</td>
<td>deepstateexposed</td>
<td>2k</td>
</tr>
<tr>
<td>#pedogate</td>
<td>5k</td>
<td>pedowood</td>
<td>4k</td>
</tr>
<tr>
<td>#plandemic</td>
<td>8k</td>
<td>#scamdein</td>
<td>4k</td>
</tr>
<tr>
<td>#sheepnomore</td>
<td>1k</td>
<td>adrenochrome</td>
<td>6k</td>
</tr>
<tr>
<td>thestorm</td>
<td>3k</td>
<td>followthewhiterabbit</td>
<td>95</td>
</tr>
<tr>
<td>thesepeoplearesick</td>
<td>2k</td>
<td>wearethenewsnow</td>
<td>5k</td>
</tr>
<tr>
<td>trusttheplan</td>
<td>2k</td>
<td>pizzagateisreal</td>
<td>698</td>
</tr>
<tr>
<td>thestormisupon</td>
<td>887</td>
<td>newworldorder</td>
<td>901</td>
</tr>
<tr>
<td>darklight</td>
<td>7k</td>
<td>clintonbodycount</td>
<td>2k</td>
</tr>
</tbody>
</table>

Table 5: QAnon conspiracy keywords along with their occurrence frequency in tweets (original, reply or quoted tweets i.e., excluding retweets) containing the keywords.

Inferred Leaning | Human verification | #
---|---|---
Right-leaning (74k) | Q | 100 |
Left-leaning (7.6k) | N (Reference QAnon) | 79 |
| N (Re-purposed hashtag) | 2 |
| Q (Incorrect leaning) | 19 |
Undetermined (10k) | N | 89 |
| N | 11 |

Table 6: Verification of 300 accounts sampled from inferred right/left-leaning accounts posting QAnon associated keywords. Verified as: (Q) is QAnon conspirator; else not (N).

whether the accounts are promoters of QAnon conspiracies. The validation and error analysis of the sampled accounts is provided in Table 6. Among the 100 inferred left accounts, 19% were mistakenly inferred as left-leaning (and were promoters of the conspiracy), 79% were not part of the conspiracy group and only referencing the QAnon movement (oppose, ridicule, discuss or tag in their tweets containing QAnon keywords), and 2% were using the “pedogate” hashtag in a different context as compared to how the hashtag was used by QAnon conspirators. Among the inferred right-leaning accounts, all were verified to be QAnon accounts.

Based on this observation, we retained the inferred right-leaning accounts posting QAnon associated keywords as the identified QAnon accounts (since they indicate with high precision support of the far-right QAnon conspiracy theories). This two-stage filtering for QAnon accounts identification, results in 100% precision and 88% recall based on the verified examples weighted by actual number of accounts in each type (words not included as QAnon associated keywords are not considered in the recall measure).

QAnon Interaction Graph. To quantify interactions between accounts, we consider that two accounts have interacted if there exists a retweet (i.e., retweet without com-

Identification and Verification. We identify accounts that actively form part of the conspiracy group by posting original content related to QAnon conspiracies, referred to as QAnon accounts thereafter. We extract tweets (original, quote, or reply tweets) excluding retweets containing any keywords or hashtags frequently associated with the QAnon group. Table 5 lists the QAnon associated keywords with their frequencies. This gives 92,065 accounts with posts containing QAnon associated keywords. 7,661 of these were inferred left-leaning accounts, for 10,085 the political leaning was undetermined (not inferred), and the rest were inferred as right-leaning. For accounts posting QAnon keywords, grouped by the inferred political leaning, we sampled 100 accounts uniformly at random from each group (left, right, undetermined), and inspected their tweets to identify whether the accounts are promoters of QAnon conspiracies. The validation and error analysis of the sampled accounts is provided in Table 6. Among the 100 inferred left accounts, 19% were mistakenly inferred as left-leaning (and were promoters of the conspiracy), 79% were not part of the conspiracy group and only referencing the QAnon movement (oppose, ridicule, discuss or tag in their tweets containing QAnon keywords), and 2% were using the “pedogate” hashtag in a different context as compared to how the hashtag was used by QAnon conspirators. Among the inferred right-leaning accounts, all were verified to be QAnon accounts.

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QAnon Interaction Graph. To quantify interactions between accounts, we consider that two accounts have interacted if there exists a retweet (i.e., retweet without com-

914
Table 7: QAnon interactions quantified over all accounts in the dataset. Influenced (ID) are accounts that replied, retweeted or quoted tweets from QAnon accounts. Influencer (IR) are accounts that were replied, retweeted or quoted by QAnon accounts. Table contains: # Accounts (%).

<table>
<thead>
<tr>
<th>Group</th>
<th>QAnon 74.3k (0.72)</th>
<th>QAnon 62.8k (5.2)</th>
<th>Sample</th>
</tr>
</thead>
<tbody>
<tr>
<td>IR-ID</td>
<td>376k (3.62)</td>
<td>300.7k (24.9)</td>
<td>(22.60)</td>
</tr>
<tr>
<td>IR-only</td>
<td>150.6k (1.45)</td>
<td>54.3k (4.5)</td>
<td>(3.00)</td>
</tr>
<tr>
<td>ID-only</td>
<td>912.5k (8.78)</td>
<td>374k (30.98)</td>
<td>(47.01)</td>
</tr>
<tr>
<td>Neither</td>
<td>8.9M (85.43)</td>
<td>415.7k (34.42)</td>
<td>(22.19)</td>
</tr>
</tbody>
</table>

Table 8: % of accounts that interacted with QAnon accounts with mentioned tweet types inferred as left or right leaning (or undetermined) in the active 1.2M accounts.

<table>
<thead>
<tr>
<th>Tweet Type</th>
<th>Left</th>
<th>Right</th>
<th>Undetermined</th>
</tr>
</thead>
<tbody>
<tr>
<td>Reply To (RP-TO)</td>
<td>42.54</td>
<td>50.16</td>
<td>7.30</td>
</tr>
<tr>
<td>Replied By (RP-BY)</td>
<td>49.97</td>
<td>45.58</td>
<td>4.45</td>
</tr>
<tr>
<td>Retweet (RT)</td>
<td>8.95</td>
<td>90.06</td>
<td>0.99</td>
</tr>
<tr>
<td>Quoted (QTD)</td>
<td>25.03</td>
<td>73.44</td>
<td>1.53</td>
</tr>
</tbody>
</table>

We find that 85.43% of 10.4M accounts had no observed interaction with QAnon accounts in the collected tweets. However, considering accounts that appeared in at least 20 tweets (original, reply, retweet, quote) in the dataset, we find only 34.42% of the active 1.2M accounts had no interaction with QAnon accounts in the collected tweets. Also, we consider a random sample of accounts from the active 1.2M accounts of the same sample size as % of QAnon accounts in that set (drawn five times, and statistics averaged) for comparison. IR&ID and IR-only are similar. The main difference is in the ID-only and Neither cases, wherein % of ID-only (QAnon influenced) accounts was fewer than the expected influence accounts of the random samples (30.98 vs. 47.01), and % of accounts not interacting with QAnon is higher than that with the random samples (34.42 vs. 22.19).

The interaction graph of the 1.2M active accounts (activity > 20 in the dataset) is visualized in Fig. 2. Thus, 5.2% of these accounts are QAnon accounts, as described earlier. And 24.9% (IR&ID) are closely coupled accounts that both influenced QAnon content and were influenced by it (retweeted, quoted, replied). A larger 30.98% were only influenced (ID-only), while a small fraction of 4.5% were retweeted, quoted, or replied by QAnon, but did not engage back (IR-only). The edge weights in the interaction graph correspond to the volume of retweets, replies, or quoted tweets of the destination node by the source node, per account in the source node.

QAnon Engagement Characteristics. Next, we characterize interactions with QAnon accounts by inferred political leaning and tweet types, in the active 1.2M accounts in Fig. 8. As one would expect, the retweeted and quoted tweet interactions are mostly between right-leaning and QAnon accounts (90.06% and 73.44%), as these are more close to endorsements. Replies on the other hand are roughly equally distributed amongst left and right-leaning accounts (49.97% of replies by QAnon are towards left-leaning and 42.54% of the replies to QAnon tweets are from left-leaning accounts).

This suggests that QAnon get engaged in active discussions with left-leaning accounts. This might also be indicative of engagement strategies by QAnon to influence liberals by “red pilling”, i.e., have their perspective transformed, illustrated in a QAnon account tweet which states:

“We interact with liberals the most under realDon-aldTrump’s most recent posts. Q gave us a challenge so I have been sharing the truths about COVID & nursing home deaths in hopes of redpilling anyone who sees. Next Trump tweet wanna help out? https://breitbart.com/politics/2020/06/22/exclusive-seema-verma-cuomo-other-democrat-governors-coronavirus-nursing-home-policies-contradicted-federal-guidance/.”

Fig. 3 shows distribution of inferred left/right-leaning accounts that interacted with QAnon, by tweet types. 82.17% of left-leaning in 1.2M have not retweeted/quoted QAnon accounts, but only 28.35% of right-leaning have not endorsed content from QAnon accounts.

Estimating Change in QAnon Activities After Twitter Action

Twitter announced sweeping actions against the QAnon conspiracy group on July 21, 2020, designating them as harmful coordinated activity. Twitter took down more than 7,000 QAnon accounts violating platform manipulation policies...
with spam, ban evasion, and operation of multiple accounts. Twitter also banned QAnon-related terms and urls from appearing in trending topics and search, limiting 150,000.10

**QAnon Activities Timeline.** Timeline of tweet volume (original, retweet, quote, reply) from QAnon accounts is visualized in Fig. 4a. We separately plot the total daily volume of tweets and the daily volume of tweets containing the QAnon keywords (frequently associated with QAnon listed earlier in Table 5). As observed, although the volume of tweets with QAnon associated keywords sharply declines after the Twitter Action, but the overall volume of activities from these accounts is sustained even after imposed bans and restrictions. This clearly suggests a gap in enforcement actions and desired outcomes. So we investigate evasion strategies that rendered Twitter Action ineffective.

In Fig. 4b we inspect whether new QAnon accounts were injected to continue activities after the Twitter Action. Whilst a declining and small fraction of new accounts were introduced, the fraction of the total volume of QAnon account tweets attributed to new accounts created after Twitter Action is less than 3%. Clearly, much of the volume is sustained by earlier accounts even after the ban.

**Evasion Strategies With Emerging and Declining Hashtags.** Twitter restrictions attempted to make QAnon content less visible, by banning QAnon-related content from appearing in trends and search. Therefore, we examine changes in QAnon content through analysis of hashtag usage patterns, that could have been employed as evasion strategies to sidestep Twitter restrictions. To that end, we leverage regression discontinuity design (RDD) to estimate causal effects of Twitter intervention, on hashtags adopted by QAnon accounts. RDD is a design which elicits causal effects of interventions by assigning a threshold above/below which an intervention is assigned (Lee and Lemieux 2010). By comparing observations lying closely on either side of the threshold, it is possible to estimate the average treatment effect from observed data, when randomized trials are infeasible.

For RDD, we consider each hashtag in the most frequent 10K hashtags adopted in QAnon account tweets, and fit a linear regression model on the hashtag’s daily usage volume during the data collection period, with an additional treatment variable assigned to the regression model to capture intervention effect. The regression model is as follows, $y = mx + b + \beta \{x > x_0\}$. Here, the hashtag usage volume per day (i.e., how many times the hashtag was adopted in tweets from QAnon accounts), normalized by tweet volume from QAnon accounts on that day, is modeled by dependent variable $y$, over each day $x$. The slope $m$ and intercept $b$ captures the trend in hashtag usage, and the coefficient $\beta$ of the treatment variable $\{x > x_0\}$ captures the discontinuity at threshold $x_0$, selected as the end of the week that Twitter announced and enforced its restrictions on QAnon.

In Table 9 and 10, we list identified hashtags with highest estimated treatment effects $|\beta|$ (i.e., most change with respect to Twitter’s intervention on QAnon with p-value of at most 0.2) and highlighted in bold are p-value $\leq 0.05$. In the assumed function, since a

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10https://www.nbcnews.com/tech/tech-news/twitter-bans-7-000-qanon-accounts-limits-150-000-others-n1234541

11The goodness of fit tests and other regression statistics, with few illustrated examples of identified hashtags are in the Appendix.
common slope with different intercepts \( b \) before intervention and \( b + \beta \) after intervention is used to capture the estimated treatment effect, both coefficients \( \beta \) and \( m \) determine whether the hashtag’s usage declined or increased post intervention. For declining hashtags, \( \beta < 0, m \leq 0 \) are indicators of decreased intercept post intervention, whereas \( \beta > 0, m \geq 0 \) indicate increased intercept and increased hashtag usage post intervention. An error margin of ±0.001 from 0 was considered for the slope based on inspection of scatter plots of data for fitted regressions that were nearly parallel to the x-axis, resulting in difference of averages on either side of the intervention as estimated treatment effects.

As per Table 9 and 10, we can see a change of discourse strategy in the hashtags used. The top declining ones include “WWG1WGA” (where we go one, we go all), “qanon”, “deepstate” and others which are directly related to the QAnon movement and the top increasing ones include “walkawayfromdemocrats”, “nomailinvoting” and hijacked hashtag “saveourchildren” among others, which are not directly related to Qanon, but to the conspiracy theories they are pushing. For example, the hashtag “saveourchildren” has been detected as part of a strategy used by Qanon users to stay under cover and promote the conspiracy of child sex trafficking by Democratic leaders\(^ {12} \). It was later also banned (or limited) by platforms such as Facebook\(^ {13} \).

We examined the change in volume of engagements (direct engagements in the form of replies to, retweets of, quotes of) with QAnon accounts tweets, following Twitter intervention on QAnon (Tab 11). While the volume of retweet engagements per day per QAnon account tweet decreased by 12.53%, from earlier part of the timeline to later half after Twitter action, the overall volume of retweet engagements per day increased by ~7%. This can be explained by 22.32% increase in QAnon tweet volume per day, compensating for decrease in engagements per tweet. Similar for quoted tweets, but for reply tweets the engagements volume declined overall by ~6% in the later half of the timeline.

### Propagation Dynamics of Election Cascades

In Fig. 5, we provide additional analysis of engagements with unreliable/conspiracy tweets by comparing cascade propagation dynamics. The engagements with the unreliable/conspiracy tweets appeared less viral (mean time to reach unique accounts is higher (Fig. 5d), and mean breadth of accounts reached at lesser depth of the propagation tree is smaller (Fig. 5b)). The propagation tree corresponding to each cascade was constructed from available retweet/requote links between tweets. Yet, there can be several unreliable/conspiracy cascades that do get many engagements (cascade size CCDF (Fig 5a)). The findings about the propagation tree structure are similar to previous findings on unverified information or rumor cascades (Friggeri et al. 2014). In addition, unreliable/conspiracy cascades appear to have more repeated engagements (reaching fewer unique users for the same cascade size (Fig. 5c)), which is also observed in (Ruchansky, Seo, and Liu 2017).

Vosoughi, Roy, and Aral (2018) studied propagation dynamics of false and true news (verified on fact-checking websites e.g. snopes.com) on Twitter from 2006-2017. They found that fact-checked false news was more viral (diffused farther, faster, deeper and more broadly) than fact-checked true news. We note that the study provides useful findings, however, is specific to information that has been fact-checked (e.g. PolitiFact often fact-checks statements submitted by readers, and mentions that since they cannot check all claims, they select the most newsworthy and significant ones\(^ {14} \)). Also, the fact-checked true rumors would likely not include mainstream news articles. In comparison, our findings about unreliable/conspiracy cascades being less viral

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\(^{13}\)https://techcrunch.com/2020/10/30/facebook-is-limiting-distribution-of-save-our-children-hashtag-over-qanon-ties/


\%20we\%20choose\%20claims
than reliable cascades illustrate a more general comparison, beyond only popular false or non-mainstream true news.

Discussions and Conclusions

In this work, we focused on characterization of targeted topics of disinformation, and engagements with QAnon based on political leaning and tweet types, to understand how attempts to manipulate the discourse prior to the election were conducted. Unfortunately, our findings also suggest that Twitter actions to limit the QAnon conspiracy might not have been sufficient and effective, and even known conspiracy groups can adapt and evade imposed restrictions.

In conclusion, we discuss limitations of the current study. Although we find high recall of unreliable and conspiracy claims with the CSI model based on cross-validation over tweets labeled using news source URLs, reducing false positives is desirable for solutions to limit disinformation, without censoring free speech. Also, distorted narratives lie on a spectrum of truth, that can be hard to assess. In addition, here we regard right-leaning accounts that tweet pre-defined QAnon related keywords or hashtags as QAnon accounts. In future work, it will be desirable to make finer distinctions to characterize conspiratorial vs. non-conspiratorial far-right narratives in QAnon tweets, as well as to characterize tweets that debunk QAnon conspiracies, and investigate account interactions based on these distinctions. We also discuss the limitations of causal estimation from observational data. In RDD, since we do not control for confounding variables that might be related to real-world events, it is possible that a spike caused in a hashtag’s usage near the intervention might be attributed to the intervention, instead of a possible unrelated confounding event. Also, given the certainty of the Twitter action date, we use RDD with a hard threshold, which is a reasonable assumption based on inspection of the results; however, extensions to fuzzy RDD could be alternatively considered (Lee and Lemieux 2010).

Another interesting observation is that QAnon accounts influenced fewer accounts (ID-only) as compared to the expected influence of a random sample. This could suggest that QAnon accounts are either not as influential or specifically target a smaller audience. More investigation is needed to understand this behavior. Also given the limitation that QAnon accounts here are considered as ones that tweet QAnon group keywords, it is difficult to characterize if the influenced accounts are already part of the conspiracy group (promoters) or have been targeted by the group.

We also discuss inherent limitations in data collection. The standard API allows access to a ~1% sample of the Twitter stream filtered based on tracked parameters. Since Twitter does not allow unpaid access to historical tweets older than 7 days, it is hard to do iterative/snowball sampling based on keyword expansions. Therefore, we rely on tracking candidate mentions in tweet text/metadata instead of manually selected fixed keywords. The inspected topics, accounts, and hashtags distributions do suggest comprehensive coverage of election events and disinformation.

Regression Statistics

We conducted goodness-of-fit tests for the RDD regression function (illustrated examples in Fig 6). When comparing different degree polynomials as chosen functions for RDD, we found AIC and BIC were lowest for degree-1 (we measured up to degree-4, since the results are similar we show only degree-1 and degree-2 in the table). Degree-1 is the model used in the RDD analysis \( y = mx + b + \beta I(x > x_0) \) (Lee and Lemieux 2010). Adjusted \( R^2 \), f-statistic and p-values of the coefficients also indicate degree-1 is preferred, since the p-value of coefficient \( m_2 \) for \( x^2 \) term is not significant at 0.05. The results were also consistent when separate coefficients were used on either side of the intervention.
Acknowledgements

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References


