# A Cross-View Hierarchical Graph Learning Hypernetwork for Skill Demand-Supply Joint Prediction

Wenshuo Chao<sup>1,2</sup>, Zhaopeng Qiu<sup>2</sup>, Likang Wu<sup>2,3</sup>, Zhuoning Guo<sup>1</sup>, Zhi Zheng<sup>2, 3</sup>, Hengshu Zhu<sup>2,1\*</sup>, Hao Liu<sup>1\*</sup>

<sup>1</sup> The Hong Kong University of Science and Technology (Guangzhou)

<sup>2</sup> Career Science Lab, BOSS Zhipin

<sup>3</sup> University of Science and Technology of China

{wchao829,zguo772}@connect.hkust-gz.edu.cn, {zhpengqiu, zhuhengshu}@gmail.com,

{wulk,zhengzhi97}@mail.ustc.edu.cn, liuh@ust.hk

#### Abstract

The rapidly changing landscape of technology and industries leads to dynamic skill requirements, making it crucial for employees and employers to anticipate such shifts to maintain a competitive edge in the labor market. Existing efforts in this area either rely on domain-expert knowledge or regarding skill evolution as a simplifed time series forecasting problem. However, both approaches overlook the sophisticated relationships among different skills and the inner-connection between skill demand and supply variations. In this paper, we propose a Cross-view Hierarchical Graph learning Hypernetwork (CHGH) framework for joint skill demand-supply prediction. Specifcally, CHGH is an encoder-decoder network consisting of i) a cross-view graph encoder to capture the interconnection between skill demand and supply, ii) a hierarchical graph encoder to model the co-evolution of skills from a cluster-wise perspective, and iii) a conditional hyperdecoder to jointly predict demand and supply variations by incorporating historical demand-supply gaps. Extensive experiments on three real-world datasets demonstrate the superiority of the proposed framework compared to seven baselines and the effectiveness of the three modules.

# Introduction

The rapid advancement of information technology (*e.g.*, 5G, VR, and generative AI) has signifcantly reshaped the skill requirements. According to the released reports, the required skill set in the job market has changed by about 25% since 2015 (Communications 2022). Take machinelearning-related skills for example, there has been a booming demand for deep-learning-related skills since 2014 and Large Language Model (LLM) (Radford et al. 2018) related skills in the past year, but declining demand on classic statistical learning skills, as illustrated in Figure 1. Such shifts in skill requirements have led to a signifcant imbalance of skill demand and supply in various industries, commonly referred to as the skill gap (Larsen et al. 2018), which may result in unemployment and business failures as industries evolve (Kim, Hsu, and Stern 2006; McGuinness and Ortiz 2016; Donovan et al. 2022). It is crucial to forecast and analyze the skill supply and demand to help various stakehold-



Figure 1: Real-world skill demand variation of machinelearning related jobs, data ranged from 2015 to 2023.

ers anticipate and proactively handle the skill gap. For instance, job seekers can plan relevant skill-learning paths in advance, companies can optimize their workforce planning strategies, and policymakers can develop policies to guide market development.

Existing studies on skill demand and supply prediction can be broadly categorized into expert-based and learning-based methods. Expert-based methods analyze skill shifts by exploring survey data (Belhaj and Tkiouat 2013). Such methods usually deliver coarse-grained forecasting results via expert domain knowledge (Bughin et al. 2018). Learning-based methods predict more fne-grained skill shifts by exploiting patterns and implications based on machine learning techniques. For example, Xu *et al.* (Xu et al. 2018) measure the popularity of skills via topic model and Macedo *et al.* (de Macedo et al. 2022) predict skill demands by adopting the recurrent neural network. However, both classes of approaches overlook the sophisticated demandsupply relationships among different skills grounded in structural and contextual domains. In this work, we investigate the joint prediction of skill demand and supply by explicitly modeling the collaborative relationships between different skills.

However, this is a non-trivial task due to the following technical challenges. First, the demand and supply variation of each skill in the labor market is correlated yet diversifed. For instance, the breakthrough of LLM led to a great demand for prompt engineering, and the supply of this skill may slightly be lagged behind the demand to let talents familiar with it. Capturing the interconnection between

<sup>\*</sup>Corresponding Author

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demand and supply variations perhaps can enhance one another predictive tasks. Second, the demand-supply variation of different skills is not standalone. Similar skills (*e.g.*, *C++* and *Java*) may share an evolution trend conditioned on the macro-level technology advancement and economic status. The challenge is identifying and preserving the synchronized evolution patterns of different skills to improve overall prediction accuracy. Third, despite the joint modeling paradigm sharing knowledge between skill demand and supply variations, the demand and supply predictions are still made separately. How to collectively output skill demandsupply predictions to further calibrate supply and demand predictions is another challenge.

In this paper, we propose a Cross-View Hierarchical Graph Learning Hypernetwork (CHGH) framework to predict skill supply and demand variations jointly. Specifcally, the CHGH framework consists of a cross-view graph encoder module that enhances skill demand and supply representations by capturing their asymmetric relationship through an inter-view adaptive matrix. Besides, we devise a hierarchical graph encoder that models the high-level skill co-evolve trends by harnessing the cluster-wise skill variation correlation. Furthermore, we propose a hyper-decoder that outputs skill variations conditioned on the historical skill demand-supply gaps. By incorporating the paired relationship between the supply and demand of each skill, the hyper-decoder derives more accurate predictions to better support downstream analysis. The contributions of the paper are summarized as follows:

- To our knowledge, this is the frst work that investigates the skill demand-supply joint prediction problem. By anticipating future skill demand and supply variations, employees and employers can effectively identify potential skill gaps and address them accordingly.
- We propose a cross-view hierarchical graph learning with hyper-decoder framework that simultaneously captures inter-dependencies between the skill supply and demand views, as well as the asymmetric cluster-wise correlation between skills.
- We evaluate the effectiveness of the proposed approach on three real-world datasets, and the experimental demonstrates the superiority of CHGH compared with seven baselines.

# Preliminaries

In this section, we frst introduce the real-world datasets used in this paper. Then, we formally defne key concepts used in our task. Finally, we present the problem formulation of skill demand-supply joint prediction.

### Data Description

The real-world dataset used in this work is extracted from an online recruitment platform, consisting of 2,254,733 job postings and 3,545,908 work experience descriptions. We divide the datasets into three main categories following the Global Industry Classifcation Standard (GICS) (Phillips and Ormsby 2016), including Information Technology (IT),

<b>Datasets</b>	<b>IT</b>	<b>FIN</b>	<b>CONS</b>
# of job description	902,442	645.899	692.163
# of work experience	363,376	223.330	455.120

Table 1: Statistics of datasets.

Finance (FIN), Consumer Discretionary and Consumer Staples (CONS), over the period from September 2017 to March 2019. The details of the dataset are illustrated in Table 1. In identifying job skills, we combined a list from Emsi Burning Glass (de Macedo et al. 2022) with our own additional skills, ensuring a comprehensive mix that addresses current industry trends. We preserve 7,446 skills that exist in the dataset by removing the rest that are too sparse in the job description. The occurrence relationship of skills in the job description is reported in Figure 2a.

### Skill Supply and Demand Quantifcation

To quantify skill supply and demand shift, we frst denote the skill set as  $K$  and discretize the investigated period into equal time steps  $\mathcal T$ . The job description jd and work experience we sets located at time step  $t \in \mathcal{T}$  are denoted as  $\mathcal{J}_t$  and  $\mathcal{W}_t$ , respectively. Then, we define the *Demand share* and *Supply share* to measure the relative importance of skills skill demand and supply, which indicates the proportion of a particular skill that appeared in the job description and work experience (de Macedo et al. 2022).

**Definition 1 Demand share**. Demand share  $\mathcal{D}_k^t$  is defined *as the percentage of job descriptions that required the skill*  $k \in \mathcal{K}$  at the given time step  $t \in \mathcal{T}$ . The indicator function **1**k∈jd *is used to represent whether the skill* k *appears in the job description.*  $|\mathcal{J}_t|$  *represents the total number of job descriptions at time step* t*.*

$$
\mathcal{D}_k^t = \frac{\sum_{jd \in \mathcal{J}_t} \mathbb{1}_{k \in jd}}{|\mathcal{J}_t|}.\tag{1}
$$

**Definition 2 Supply share**. Supply share  $\mathcal{S}_k^t$  is defined as *the percentage of work experience that contained the skill*  $k \in \mathcal{K}$  at the time step  $t \in \mathcal{T}$ .  $|\mathcal{W}_t|$  represents the total *number of work experience at time step* t*.*

$$
\mathcal{S}_k^t = \frac{\sum_{we \in \mathcal{W}_t} \mathbb{1}_{k \in we}}{|\mathcal{W}_t|}.
$$
 (2)

In this work, we use one month as the basic time step to derive demand share and supply share. Figure 2b depicts the distribution of skill demand-supply relationships. We can observe a strong positive correlation between skill demand and supply, which validate the necessity of joint demandsupply prediction. We further quantify the demand share and supply share difference.

**Definition 3** *Skill gap*. The skill gap  $SG_k^t$  for skill k at the *time step t is defined as*  $SG_k^t = \tilde{D}_k^t - S_k^t$ .

The skill gap represents the demand and supply imbalance in the labor market, indicating the scarcity or abundance of skill  $k$ . Then we quantify the correlation between skills based on the co-occurrence information.



Figure 2: Skill distribution on IT dataset.

Defnition 4 *Skill demand graph. Skill demand relation* graph is defined as  $\mathcal{G}_D = (\mathcal{V}, \mathcal{E}_D, \mathbf{A}^D)$ . This graph rep*resents the co-occurrence of skills in all job descriptions*  $\mathcal J$  *of the training data.*  $\mathcal V = \mathcal K$  *is the set of skills, and*  $\mathcal{E}_\mathcal{D}$  contains edges with weights that signify the normalized co-occurrence of skills in J.  $A^{\mathcal{D}}_{i,j}$  is the corresponding *weighted adjacency matrix*

$$
\mathbf{A}_{i,j}^{\mathcal{D}} = \begin{cases} R_{i,j,\mathcal{J}}, & \text{if } R_{i,j,\mathcal{J}} > \epsilon \\ 0, & \text{otherwise} \end{cases} \tag{3}
$$

$$
R_{i,j,\mathcal{J}} = \frac{\sum_{jd \in \mathcal{J}} \mathbb{1}_{k_i,k_j \in jd}}{\sum_{jd \in \mathcal{J}} \mathbb{1}_{k_i \in jd}},
$$
\n(4)

*where*  $R_{i,j,T}$  *is the normalized co-occurrence ratio of skill*  $k_i$  *and*  $k_j$ *, and*  $\epsilon$  *is a occurrence threshold.* 

Defnition 5 *Skill supply graph. Skill supply relation graph is defined as*  $\mathcal{G}_{\mathcal{S}} = (\mathcal{V}, \mathcal{E}_{\mathcal{S}}, \mathbf{A}^{\mathcal{S}})$ *. This graph represents the co-occurrence of skills in all work experience descriptions* W *of the training data. It is constructed in a similar way as*  $G_{\mathcal{D}}$ , by utilizing  $R^{\mathcal{W}}_{i,j}$  as normalized co-occurrence ratio in Eq. (4).  $\mathbf{A}^{\mathcal{S}}_{i,j}$  is the weighted adjacency matrix

$$
\mathbf{A}_{i,j}^S = \begin{cases} R_{i,j,\mathcal{W}}, & \text{if } R_{i,j,\mathcal{W}} > \epsilon \\ 0, & \text{otherwise} \end{cases} \tag{5}
$$

#### Problem Statement

Given the demand sequence of all skills  $\mathcal{D}_{\mathcal{K}}^{\mathcal{T}}$  =  $\{\mathcal{D}_{\mathcal{K}}^0, \mathcal{D}_{\mathcal{K}}^1, ...\mathcal{D}_{\mathcal{K}}^t\}$ , where  $\mathcal{D}_{\mathcal{K}}^t \in \mathbb{R}^{|\mathcal{K}| \times 1}$  denotes the demand share at time step t, the supply sequence  $S_{\mathcal{K}}^{\mathcal{T}}$ , and skill gap historical sequence in time series  $SG_{\mathcal{K}}^{\mathcal{T}} =$  $\{SG_K^0, SG_K^1, ...SG_K^t\}$  with elements  $SG_K^t \in \mathbb{R}^{|\mathcal{K}| \times 1}$ . Our task is to utilize the skill co-occurrence graphs from the supply  $(\mathcal{G}_{\mathcal{S}})$  and demand  $(\mathcal{G}_{\mathcal{D}})$  views to jointly predict the demand and supply share of each skill  $k$  in the next time step,

$$
\hat{Y}_{\mathcal{D}}^{t+1}, \hat{Y}_{\mathcal{S}}^{t+1} \leftarrow \mathcal{F}(\mathcal{S}_{\mathcal{K}}^{\mathcal{T}}, \mathcal{D}_{\mathcal{K}}^{\mathcal{T}}, SG_{\mathcal{K}}^{\mathcal{T}}, \mathcal{G}_{\mathcal{S}}, \mathcal{G}_{\mathcal{D}}),\tag{6}
$$

where  $\hat{Y}_{\mathcal{D}}^{t+1}$ ,  $\hat{Y}_{\mathcal{S}}^{t+1}$  are the estimated supply and demand share of all skills at time step  $t + 1$ .

### Methodology

In this section, we present the CHGH framework in detail. As depicted in Figure 3, CHGH follows the encoder-decoder architecture comprising three major modules.

### Cross-view Graph Encoder (CGE)

Existing studies on skill variation forecasting solely consider the dependencies in either demand or supply view. In fact, the demand and supply variation of skills are correlated yet diversifed. To share the knowledge between demand and supply graph views (Khan and Blumenstock 2019; Liang et al. 2020), we propose the cross-view graph encoder, which consists of three components: skill temporal encoding, cross-view relation learning, and cross-view augmentation. Specifcally, a skill temporal encoding block initially captures the temporal dependency within skill supply and demand sequences. After that, a cross-view relation learning block is invoked to identify the intricate asymmetric skill relationships between the supply and demand views. Finally, we employ a cross-view augmentation block to propagate knowledge from one view to another through the learned cross-view asymmetric skill relationships.

**Skill temporal encoding.** We first convert each skill  $k \in$ K to a d-dimensional vector  $e_k$  via an embedding matrix  $\mathbf{E} \in \mathbb{R}^{|\mathcal{K}| \times d}$ , where d is the dimension of each skill embedding. Take the supply sequence  $S_k^{\mathcal{T}} \in \mathbb{R}^{|\mathcal{T}| \times 1}$  of skill k for illustration, we further convert it to a matrix  $\mathbf{S}_k^{\mathcal{T}} \in \mathbb{R}^{|\mathcal{T}| \times d}$ via a two-layer MLP. Then, we use two Long Short Term Memory (LSTM) layers to capture the temporal shifts,

$$
\mathbf{h}_k^t = \text{LSTM}(\mathbf{S}_k^t, \mathbf{h}_k^{t-1}),\tag{7}
$$

where  $\mathbf{S}_k^t$  is the supply embedding derived in time step t and  $\mathbf{h}_k^0$  is initialized by the skill embedding  $\mathbf{e}_k$ . After that, we adopt the attention mechanism  $Attn(\cdot)$  (Wang et al. 2016) that adaptively reweighting the essential temporal steps for different skills to obtain the supply sequence-level representation,

$$
\mathbf{H}_{k}^{s} = [\mathbf{h}_{k}^{1}; \dots; \mathbf{h}_{k}^{T}],
$$
  
Attn $(\mathbf{H}_{k}^{s}, \mathbf{e}_{k}) = \text{Softmax} (\mathbf{H}_{k}^{s} \mathbf{e}_{k}^{T} / \sqrt{d}),$  (8)  

$$
\mathbf{s}_{k} = \text{Attn}(\mathbf{H}_{k}^{s}, \mathbf{e}_{k})^{\top} \mathbf{H}_{k}^{s},
$$

where  $\left[\cdot\right]$  denotes the row-wise concatenation. Finally, we use an MLP layer to fuse the skill embedding and supply sequence representation to obtain the supply representation of the skill,

$$
\hat{\mathbf{s}}_k = \text{MLP}([\mathbf{e}_k || \mathbf{s}_k] \mathbf{W}_\mathcal{S}),\tag{9}
$$

where  $\mathbf{W}_{\mathcal{S}} \in \mathbb{R}^{2d \times d}$  is a learnable parameter,  $||$  denotes the column-wise concatenation. Given the demand matrix  $\mathbf{D}_k^{\mathcal{T}}$ , we obtain skill demand representation  $\hat{\mathbf{d}}_k$  in the same way.

Cross-view relation learning. The cross-view relation learning block derives cross-view skill relationships between the supply and demand views by calculating the similarity score given the skill supply and demand representations. The adaptive matrix  $A_p \in \mathbb{R}^{2|\mathcal{K}| \times 2|\mathcal{K}|}$  is defined as

$$
\mathbf{E}_{\mathcal{S}} = [\hat{\mathbf{s}}_1; \cdots; \hat{\mathbf{s}}_{|\mathcal{K}|}], \ \mathbf{E}_{\mathcal{D}} = [\hat{\mathbf{d}}_1; \cdots; \hat{\mathbf{d}}_{|\mathcal{K}|}], \n\mathbf{X}_A = \tanh(\alpha[\mathbf{E}_{\mathcal{S}}; \mathbf{E}_{\mathcal{D}}]), \ \mathbf{X}_B = \tanh(\beta[\mathbf{E}_{\mathcal{S}}; \mathbf{E}_{\mathcal{D}}]), \n\mathbf{A}_p = \sigma(\text{Softmax}(\sigma(\mathbf{X}_A^\top \mathbf{X}_B - \mathbf{X}_B^\top \mathbf{X}_A)) - \delta),
$$
\n(10)



Figure 3: The CHGH framework mainly consists of three modules. (1) The cross-view graph encoder captures the asymmetric correlation for each skill between the supply and demand views. (2) The hierarchical graph encoder is responsible for preserving high-level co-evolution patterns between similar skills. (3) The conditional hyper-decoder jointly optimizes the supply and demand decoders based on historical skill gap tendencies.

where  $\mathbf{E}_{\mathcal{S}}$  and  $\mathbf{E}_{\mathcal{D}}$  are the embedding matrices derived from the skill temporal encoding block,  $\alpha, \beta \in \mathbb{R}$  denote learnable scalars,  $\sigma$  stands for ReLU function, and  $\delta$  is a hyperparameter to regulate the saturation of the adjacency matrix.

Cross-view augmentation. Leveraging the adaptive matrix  $A_p$ , which encapsulates the cross-view asymmetric relationships, we further augment the cross-view skill demand and supply representations along with the intra-view skill relationships (*i.e.*, matrices  $A^{\mathcal{D}}$  and  $A^{\mathcal{S}}$ ). We devise a two-layer graph convolution operation (Kipf and Welling 2016) to derive skill supply and demand representations. The cross-view representation is enhanced in line with the approach proposed by (Wu et al. 2019b),

$$
\mathbf{A}_{in} = \begin{bmatrix} \mathbf{A}^S & \mathbf{0} \\ \mathbf{0} & \mathbf{A}^D \end{bmatrix},\tag{11}
$$

$$
[\tilde{\mathbf{E}}_{\mathcal{S}};\tilde{\mathbf{E}}_{\mathcal{D}}] = \mathbf{A}_p[\mathbf{E}_{\mathcal{S}};\mathbf{E}_{\mathcal{D}}]\mathbf{W}_p + \mathbf{A}_{in}[\mathbf{E}_{\mathcal{S}};\mathbf{E}_{\mathcal{D}}]\mathbf{W}_{in},
$$

where  $[\tilde{\mathbf{E}}_{\mathcal{S}};\tilde{\mathbf{E}}_{\mathcal{D}}]$  denotes the learned embedding from crossview graph encoder.  $W_p$ ,  $W_{in} \in \mathbb{R}^{d \times d}$  are learnable parameters. We denote  $\tilde{\mathbf{E}} = [\tilde{\mathbf{E}}_{\mathcal{S}}; \tilde{\mathbf{E}}_{\mathcal{D}}]$  in the following sections for the sake of simplicity.

### Hierarchical Graph Encoder (HGE)

 $\sim$ 

As aforementioned, the demand and supply of different skills may evolve synchronously. For example, the demand for *C++* and *Java* may boom under the policy of digital transformation. On the other hand, other skills, such as *accounting*, may not share such a co-evolve pattern under the policy guidance. In this part, we introduce the hierarchical encoder to capture the high-level skill co-evolve patterns to further enhance the skill relationship modeling.

Hierarchical clustering. To capture the cluster-wise trend among skills, we adopt Diffpool (Ying et al. 2018) to learn the cluster assignment in an end-to-end way. Specifcally, we define an soft assignment matrix,  $S \in \mathbb{R}^{2|\mathcal{K}| \times c}$ , where c is a hyper-parameter determining the number of trend clusters. The assignment matrix is derived by

$$
\mathbf{S} = \text{Softmax}(\tilde{\mathbf{E}} \mathbf{W}_{\mathbf{S}}^{\top}),\tag{12}
$$

where S describes the mapping relationship between bottom-layer skills and top-layer trend clusters,  $\mathbf{\hat{W}_{S}} \in \mathbb{R}^{c \times d}$ is denoted as a mapping function that maps the node to a specifc cluster. Then, we aggregate the connected skill representations to derive the cluster representations,

$$
\mathbf{X}_h = \mathbf{S}^\top \tilde{\mathbf{E}}.\tag{13}
$$

Hierarchical augmentation. Then, we integrate the learned cluster representations back into the skill representations to enhance the skill representations.

$$
\hat{\mathbf{E}} = \text{Softmax}\left(\tilde{\mathbf{E}} \mathbf{X}_h^\top / \sqrt{d}\right) \mathbf{X}_h, \tag{14}
$$

where  $\hat{\mathbf{E}} \in \mathbb{R}^{2|\mathcal{K}| \times d}$  denotes the learned skill representations enhanced by the hierarchical encoder, which including both  $\hat{\mathbf{E}}_{\mathcal{S}}$  and  $\hat{\mathbf{E}}_{\mathcal{D}}$ .

As clustering skills into appropriate trend clusters is a non-convex optimization problem, we introduce a clustering loss function (Ying et al. 2018),

$$
\mathcal{L}_{\text{cluster}} = \frac{1}{2|K|} \sum_{i=1}^{2|K|} H(\mathbf{S}_i),
$$
  

$$
H(\mathbf{S}_i) = -\sum_{j=0}^{c} \mathbf{S}_{i,j} \ln \mathbf{S}_{i,j},
$$
 (15)

where H denotes the entropy functions and  $S_{i,j}$  denotes the probability that skill supply and demand trend  $i$  belongs to the  $j$ -th trend cluster. The loss function forces clear distinctions between intra-cluster and inter-cluster skill variations.

### Hyper-Decoder

Despite the cross-view encoder and the hierarchical graph encoder preserving cross-view multi-level skill correlations, separately output skill demand and supply predictions may derive inaccurate skill gaps and lead to biased conclusions. We further elaborate on this problem with the following motivation example.

Example 1 *Consider a machine learning engineer deciding on acquiring "Prompting" skill in the forthcoming months. If the predictive model underestimates the number of professionals who already have this skill, but correctly anticipates its rising demand, the engineer might face a saturated job market. Despite their investment in learning, they could struggle to fnd a competitive advantage for themselves to secure desired positions.*

In this work, we propose to incorporate historical skill gaps as auxiliary information to further calibrate supply and demand predictions. Specifcally, inspired by the success of hypernetwork in generating generalizable parameter weights based on specifc conditions (Pilault, Elhattami, and Pal 2021; Han et al. 2021), we propose a conditional hyperdecoder to force the framework collectively make predictions by considering the demand-supply gap. By encoding the prior skill gap sequence  $SG_k^{\mathcal{T}}$  as condition  $\mathbf{c}_k^{t+1}$ , we generate the weight  $\Theta_k$  for the hyper-decoder as follows,

$$
\begin{aligned} \mathbf{c}_k^{t+1} &= \text{LSTM}(SG_k^t, \mathbf{c}_k^t), \\ \Theta_k &= \text{P}(\mathbf{c}_k^{t+1}, \Phi), \end{aligned} \tag{16}
$$

where the LSTM layer transforms the skill gap sequence into conditions for supply and demand decoders, and  $\mathbf{c}_k^0$  is initialized by skill embedding,  $e_k$ .  $P(\cdot)$  is the hyper-network that generates the weight for the MLP decoder given the condition  $c_k^{t+1}$ , and the gradients are computed with respect to the weight of hypernet  $\Phi$ .  $\Theta_k$  is the generated decoder parameter for the skill  $k$ .

It's worth noting that updating the conditional hyperdecoder necessitates a carefully adjusted learning rate. An inappropriate learning rate may lead to slow convergence or exploding gradient issues. Thus, we normalize the condition  $c_k^{t+1}$  and introduce another three-layer MLP decoder as a supportive function to stabilize the training process,

$$
\hat{y}_k^S = \text{Softmax}(\text{MLP}(\bar{\mathbf{e}}_k^S, \Theta_k) + \text{MLP}(\bar{\mathbf{e}}_k^S)),
$$
  
\n
$$
\hat{y}_k^D = \text{Softmax}(\text{MLP}(\bar{\mathbf{e}}_k^D, \Theta_k) + \text{MLP}(\bar{\mathbf{e}}_k^D)),
$$
\n(17)

where  $\hat{y}_k^S$ ,  $\hat{y}_k^D$  represent our prediction goals for the next timestamp, and  $\Theta_k$  is the replaced weight of MLP.  $\bar{\mathbf{e}}_k^{\mathcal{S}}$  and  $\bar{\mathbf{e}}_k^{\mathcal{D}}$  are the aggregated representations learned from crossview graph encoder and hierarchical graph encoder, *i.e.*,  $\bar{\mathbf{e}}_k^{\mathcal{S}} = \tilde{\mathbf{e}}_k^{\mathcal{S}} + \hat{\mathbf{e}}_k^{\mathcal{D}} = \tilde{\mathbf{e}}_k^{\mathcal{D}} + \hat{\mathbf{e}}_k^{\mathcal{D}}$ , where  $\tilde{\mathbf{e}}_k^{\mathcal{S}} \in \tilde{\mathbf{E}}_{\mathcal{S}}, \tilde{\mathbf{e}}_k^{\mathcal{D}} \in \tilde{\mathbf{E}}_{\mathcal{D}},$  $\hat{\mathbf{e}}_{k}^{\mathcal{S}} \in \hat{\mathbf{E}}_{\mathcal{S}}, \hat{\mathbf{e}}_{k}^{\mathcal{D}} \in \hat{\mathbf{E}}_{\mathcal{D}}.$ 

#### **Optimization**

Following (Guo et al. 2022), we discretize the skill demand and supply into fve trend categories, *i.e.*, *high, mediumhigh, medium, medium-low, and low*. Please refer to *Appendix* for a detailed processing procedure. The predictive loss is defned as

$$
\mathcal{L}_{\text{main}} = -\frac{1}{2|\mathcal{K}|} \sum_{k=1}^{|\mathcal{K}|} \sum_{j=1}^{m} y_{k,j}^{\mathcal{S}} \log \hat{y}_{k,j}^{\mathcal{S}} + y_{k,j}^{\mathcal{D}} \log \hat{y}_{k,j}^{\mathcal{D}}, \tag{18}
$$

where  $y_{k,j}^{\mathcal{D}}$  and  $y_{k,j}^{\mathcal{S}}$  are the ground truth labels of the skill k and transformed from the ground truth supply and demand shares in time period  $t + 1$ . Take the demand label for example,  $y_k^{\mathcal{D}}$  is a one-hot vector, and  $y_{k,j}^{\mathcal{D}} = 1$  if the demand share  $\mathcal{D}_k^{t+1}$  locates at the j-th trend class, otherwise  $y_{k,j}^{\mathcal{D}} = 0$ . m denotes the number of trend classes.

The overall training objective of CHGH is to minimize

$$
\mathcal{L} = \mathcal{L}_{\text{main}} + \lambda_1 \mathcal{L}_{\text{cluster}} + \lambda_2 ||\theta||_2^2, \tag{19}
$$

where  $\mathcal{L}_{\text{main}}$  is predictive loss,  $\mathcal{L}_{\text{cluster}}$  is the cluster assignment loss as defined in Eq. (15), and  $||\theta||_2^2$  denotes the L2 regularization of learned parameters.  $\lambda_1$  and  $\lambda_2$  are the ratio of the clustering loss and the regularizer.

### Experiments

In this section, we conduct extensive experiments to evaluate the effectiveness of our proposed framework. The source code of CHGH and all baselines are available online<sup>1</sup>.

### Experimental Setup

Data Processing and Evaluation metrics. For evaluation, we split each dataset described in Section into training, validation, and testing subsets with a ratio of 8:1:1. In our study, we formulate the demand and supply forecasting task as a classifcation problem. Our primary evaluation metrics include accuracy (ACC), weighted F1-score (F1), and the area under the receiver operating characteristic (AUC). We particularly underscore the importance of joint accuracy (J-ACC) as it represents the overall correctness of supply and demand predictions for a given skill. The defnition of J-ACC is provided in *Appendix*. The hyper-parameters and implementation details are reported in *Appendix*.

Baselines. We compare CHGH with the following seven baselines and divide them into three classes:

- Statistical Time Series Model: **ARIMA** (Box and Pierce 1970) is a classical time series prediction model by taking differencing and moving the average into autoregression. Vector Auto-Regressor (Stock and Watson 2001) is a multivariate regressive model by capturing the relationship among variables.
- Recurrent-based Model: Long-Short Term Memory (LSTM) (Hochreiter and Schmidhuber 1997) introduces the forget gate and output gate to RNN to solve the vanishing gradient problem.

<sup>&</sup>lt;sup>1</sup>https://github.com/vincent40416/Skill-Demand-Supply-Joint-Prediction

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Datasets		IТ					<b>FIN</b>			<b>CONS</b>		
Models	<b>ACC</b>	F1	<b>AUC</b>	J-ACC	<b>ACC</b>	F1	<b>AUC</b>	J-ACC	ACC	F1	<b>AUC</b>	J-ACC
<b>ARIMA</b>	0.3294	0.3314	0.5809	0.1161	0.3226	0.3256	0.5766	0.1072	0.3343	0.3375	0.5839	0.1140
VAR	0.3324	0.3264	0.5827	0.1170	0.3190	0.3216	0.5744	0.0997	0.3366	0.3424	0.5854	0.1049
<b>LSTM</b>	0.4864	0.4812	0.7878	0.2361	0.5058	0.5014	0.7960	0.2555	0.4810	0.4751	0.7852	0.2278
Transformer	0.4583	0.4544	0.7618	0.1893	0.4847	0.4818	0.7778	0.2340	0.3995	0.3927	0.7103	0.1675
Autoformer	0.3899	0.3700	0.7125	0.1540	0.3593	0.3314	0.6940	0.1312	0.3834	0.3614	0.7104	0.1476
Wavenet	0.6170	0.6163	0.8867	0.3816	0.5914	0.5919	0.8683	0.3567	0.6702	0.6727	0.9157	0.4491
<b>MTGNN</b>	0.6061	0.6040	0.8688	0.3881	0.6621	0.7044	0.9209	0.4302	0.6086	0.6085	0.8658	0.3522
Ours	0.6777	0.6784	0.8968	0.4674	0.7227	0.7229	0.9234	0.5390	0.7704	0.7713	0.9398	0.6236

Table 2: Overall performance comparison. The best results among all the models are highlighted in bold. The best baseline results are marked by underline.

Models	ACC	F1	<b>AUC</b>	J-ACC
<b>Static Graph</b>	0.5398	0.5378	0.8372	0.2944
+ Adaptive Graph	0.5724	0.5684	0.8638	0.3333
+ CGE	0.6179	0.6160	0.8814	0.3980
$+ HGE$	0.6596	0.6563	0.9082	0.4447
+ Hyper-Decoder	0.6777	0.6784	0.8968	0.4674

Table 3: Ablation study of each module on IT dataset.

- Transformer-based model: Transformer (Vaswani et al. 2017) adopts self-attention mechanism along with positional encoding. AutoFormer (Wu et al. 2021) introduces series decomposition blocks to capture series periodicity in long sequence prediction.
- Graph Neural Network based multivariate model: Wavenet (Wu et al. 2019b) uses graph convolutions and temporal 1D convolutions for spatio-temporal relation modeling. MTGNN (Wu et al. 2020) exploits unidirected dependencies among variables with mix-hop propagation to model the spatio-temporal dependencies.

# Performance Comparison

Table 2 presents the overall performance comparison of various models across three different datasets: Information Technology (IT), Financial Industry (FIN), and Consumer Discretionary and Consumer Staples (CONS). The results lead us to the following observations. First, our proposed model outperforms all the baseline models across all datasets on all the evaluation metrics, demonstrating the effectiveness of our CHGH framework on skill supply demand joint prediction. Moreover, traditional time series forecasting models yield lower performance across all datasets and metrics, and the models based on neural networks demonstrate a signifcant improvement over traditional models. Furthermore, it is worth noting that the Recurrentbased method outperforms the Transformer-based methods in these datasets since the Transformer-based methods mainly focus on tackling long-horizon auto-correlation while overlooking the trend of variables. This outcome underscores the importance of the Recurrent-based model.

Besides, the results of Wavenet and MTGNN outperform statistical- and recurrent-based models. This is attributed to

their ability to propagate information through adaptive adjacency matrices grounded in skill embedding. Our proposed model further achieves noticeable improvement by preserving the demand-supply relationship and cluster-wise skill relationships, which were overlooked in previous studies.

# Ablation Study

To delve deeper into the contributions of each component of our framework, we conducted an ablation study by gradually introducing designed modules into a basic model until forming the complete CHGH model. The variants of the model are as follows: Static Graph is the basic model which propagates the embedding learned from Skill Encoder based on fxed co-occurrence matrices and uses the plain MLP decoder. Adaptive Graph introduces the adaptive graph learner to generate an adjacency matrix on demand and supply views separately. Cross-view Graph Encoder (CGE) introduces asymmetric relations between demand and supply views to enhance skill representations (refer to Eq. (11)). Hierarchical Graph Encoder (HGE) further involves cluster-wise skill trend information (refer to Eq. (14)). Hyper-Decoder introduces the Hyper-decoder conditioned on historical skill gap sequences to enhance the joint prediction (refer to Eq. (17)). This represents the complete framework of CHGH.

As evident from Table 3, while introducing static and adaptive graphs offers performance improvements over naive sequential models, it is the cross-view learning framework that signifcantly boosts prediction results. The crossview learning framework, which interchanges the relations between the demand and supply views, enhances the accuracy of the adaptive graph. The hierarchical graph encoder, designed to capture high-level trend information, further augments the accuracy. Lastly, introducing the conditional hyper-decoder showcases a marked improvement, especially in joint prediction accuracy, which indicates the effectiveness of joint prediction conditioned on historical skill gaps. The ablation study on other datasets is in *Appendix*.

# Parameter Sensitivity

We present a sensitivity analysis of CHGH. We report ACC, F1, and AUC on the IT dataset.

First, we vary  $\delta$ , which regulates the saturation of the edge



Figure 4: Parameter sensitivity on IT dataset.

generation, from 0.0001 to 0.5. A higher value implies that the generated edge becomes less. Figure 4a illustrates that when setting too large  $\delta$ , the  $A_{adp}$  is likely to become so sparse that there exists no connection between views. Besides, when setting  $\delta$  too small, the connection will reach to near fully connected graph, also degrading the performance.

Then, we vary  $d$ , the dimension of the skill embedding, from 4 to 64. As shown in Figure 4b, we observe that small dimension is insuffcient to learn informative embedding, while high embedding dimension risks overparameterization, causing the model to overft to the dataset.

### Case Study

As illustrated in Figure 5, there is a noticeable increase in both supply and demand in the *Natural Language Processing* (*NLP*) domain around the time of BERT model publication by Google in October 2018 (Devlin et al. 2018). Considering other concurrent factors that might have infuenced the trend, many companies recognized the potential applications and advancements associated with BERT and other similar models, leading to increased interest in the feld. Based on the prediction results of our model, there is an expected rise in both supply and demand for *Deep Learning* and *NLP* skills, which is consistent with observed real-world scenarios. Conversely, skills such as *HTML*, primarily associated with web development, do not appear to follow the same trend as *NLP* and *Deep Learning*, facing an oversupply after October 2018. Overall, the study illustrates how our model facilitates users in selecting suitable skills to learn.

#### Related Works

Skill supply and demand analysis. Traditional skill demand-supply analysis primarily involves statistical methods with expert knowledge to understand the pattern of transition of skills. Some researchers analyzed the skill demand shift caused by technology advancement (Bughin et al. 2018) and identifed skill obsolescence (De Grip and Van Loo 2002) based on surveys. Due to the increasing usable data resources from online recruitment services, machine-learning-based models emerged as a powerful tool for substituting traditional statistic models. Xu et al. (2018) measures the popularity of skills with the topic model across various job criteria, such as company size and salary. de Macedo et al. (2022) adopted recurrent neural network in skill demand prediction. Despite the existence of research



Figure 5: Visualization of ground truth and predicted skill demand and supply variations.

on skill-level supply (Belhaj and Tkiouat 2013) and demand prediction (de Macedo et al. 2022), they fail to address the connection between demand-supply in the predicting model. Besides, there are studies that delve into company-positionlevel analyses of supply and demand. These research efforts model the competitive nature of recruitment strategies employed by various companies (Wu et al. 2019a; Zhang et al. 2021; Guo et al. 2022; Qin et al. 2023).

Graph neural network. Graph neural networks received signifcant attention from academia and industry owing to their capability on learning non-Euclidean relationships (Shih, Sun, and Lee 2019; Wu et al. 2023; Zheng et al. 2021, 2023). The existing work could be divided into two categories, spectral-based methods (Defferrard, Bresson, and Vandergheynst 2016; Wu et al. 2019b) and spatialbased methods (Kipf and Welling 2016; Hamilton, Ying, and Leskovec 2017; Velickovic et al. 2017). The former adopted the message-fltering process and the latter follow the message-passing rule to aggregate information. In this work, we employ the GNN to facilitate information propagation across views and capture skill variation correlations.

#### Conclusion

In this work, we investigate the skill demand-supply joint prediction task, empowering employees and employers to anticipate future skill demand and supply variations and address potential skill gaps accordingly. To tackle the inherent challenges of this task, we proposed the CHGH framework. Specifcally, a cross-view graph encoder is proposed to capture the inherent relationships between the skill supply and demand graph views. Furthermore, a hierarchical module was used to identify and preserve high-level skill trends that were caused by technological advancements or policy changes. We also constructed a conditioned hyperdecoder to calibrate supply and demand predictions by exploiting historical skill gaps as auxiliary signals. Extensive experiments demonstrated the superiority of CHGH against seven baselines, and the ablation study showed the effectiveness of each proposed module. By bridging the gap between employees' skills and industry requirements, this work facilitates a better alignment between individuals and the evolving labor market requirements.

# Mathematical Notation



# Discretizing Algorithm

The algorithm maps the demand share prediction goal  $y_k^{\mathcal{D}}$  to discrete classes, the detail of the algorithm is formulated as:

$$
std_k = STD(\mathcal{D}_k^{\mathcal{T}}),
$$

$$
\bar{\mathcal{D}}_k = \sum_{i=1}^t \mathcal{D}_k^i,
$$

$$
\hat{\mathcal{D}}_k^{t+1} = \frac{\mathcal{D}_k^{t+1} - \bar{\mathcal{D}}_k}{std_k},
$$

$$
\hat{\mathcal{D}}_k^{t+1} = \{\hat{\mathcal{D}}_0^{t+1}, \hat{\mathcal{D}}_1^{t+1}, \dots, \hat{\mathcal{D}}_{|\mathcal{K}|}^{t+1}\},
$$

$$
(20)
$$

where  $STD(*)$  calculates the standard deviation of the sequence. After sorting  $\hat{\mathcal{D}}_{\mathcal{K}}^{t+1}$  in ascending order, as  $\tilde{\mathcal{D}}_{\mathcal{K}}^{t+1}$ , we divide them into  $n$  classes with an equal number of elements in each class. The classes is represented as  $C_1, C_2, \ldots, C_n$ . which is formulated as:

$$
\tilde{\mathcal{D}}_{\mathcal{K}}^{t+1} = \{ \tilde{\mathcal{D}}_0^{t+1}, \tilde{\mathcal{D}}_1^{t+1}, \dots, \tilde{\mathcal{D}}_{|\mathcal{K}|}^{t+1} \},
$$
\n
$$
\tilde{\mathcal{D}}_0^{t+1} \le \tilde{\mathcal{D}}_1^{t+1} \le \dots \le \tilde{\mathcal{D}}_{|\mathcal{K}|}^{t+1},
$$
\n
$$
C_i = \{ \tilde{\mathcal{D}}_{(i-1)\times\frac{n}{k}}, \tilde{\mathcal{D}}_{(i-1)\times\frac{n}{k}+1}^{t+1}, \dots, \tilde{\mathcal{D}}_{i\times\frac{n}{k}-1}^{t+1} \},
$$
\n(21)

where  $n$  is set to five trends in our experiment, representing *high, medium-high, medium, medium-low, and low*. The ground truth  $y_{k,i}^{\mathcal{D}} = 1$  if  $\hat{\mathcal{D}}_k^{t+1} \in C_i$ , otherwise  $y_{k,i}^{\mathcal{D}} = 0$ .

Models	ACC	F1	<b>AUC</b>	J-ACC
Static Graph	0.4546	0.4348	0.7771	0.2230
+ Adaptive Graph	0.5826	0.5784	0.8627	0.3615
$+ CGE$	0.6839	0.6831	0.9135	0.4833
$+ HGE$	0.7218	0.7220	0.9170	0.5158
+ Hyper-Decoder	0.7227	0.7229	0.9234	0.5390

Table 4: Ablation study of each module on FIN dataset.



Table 5: Ablation study of each module on CONS dataset.

 $y_k^{\mathcal{S}}$  is discretized in a similar way based on the supply share sequence.

### Joint Accuracy

To verify that both supply and demand are correctly predicted. We use  $y_k^S$  and  $\hat{y}_k^S$  as the true and predicted labels for the supply of the  $k^{th}$  skill,  $y_k^{\mathcal{D}}$  and  $\hat{y}_k^{\mathcal{D}}$  be the true and predicted labels for the D goal of the  $k^{th}$  instance.  $|\mathcal{K}|$  is the total number of instances. Defne the indicator function I as:

$$
I(y_k^S, \hat{y}_k^S, y_k^D, \hat{y}_k^D) = \begin{cases} 1 & \text{if } y_k^S = \hat{y}_k^S \text{ and } y_k^D = \hat{y}_k^D \\ 0 & \text{otherwise} \end{cases}
$$
 (22)

The joint accuracy (J-ACC) is then given by:

$$
ACC = \frac{\sum_{k=1}^{|\mathcal{K}|} I(y_k^S, \hat{y}_k^S, y_k^D, \hat{y}_k^D)}{|\mathcal{K}|}.
$$
 (23)

### Implementation Details

For hyper-parameters, we choose the number of trend types as 5, the minimum length of sequences as 5, the embedding  $\dim d$  as 32, the number of clusters c is 100, the head number of multi-head attention as 4, the number of LSTM layers as 3, and the output dimension of any other multi-layer perceptron as 32. We use Adam Optimization with a learning rate of 1e-3. The dropout is set to 0.3. The reducing rate of the learning rate scheduler is 0.1, step as 50.  $\lambda_1, \lambda_2$  are set as 1e-5. We run each method 5 times and report the average results. The model is run on the machine with  $Intel(R)$ Xeon(R) Gold 5118 CPU @ 2.30GHz, NVIDIA GeForce RTX 3090 with 24G memory. The operating system is Centos Linux 7 (Core).

#### Ablation Study

The ablation study on the other dataset is shown in Table 4 and 5. The results show the same tendency as discussed in the study, indicating the effectiveness of the designed module across all the datasets.

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