# **Dynamic Pricing for Reusable Resources** in Competitive Market with Stochastic Demand

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#### **Abstract**

The market for selling reusable products (e.g., car rental, cloud services and network access resources) is growing rapidly over the last few years, where service providers maximize their revenues through setting optimal prices. While there has been lots of research on pricing optimization, existing works often ignore dynamic property of demand and the competition among providers. Thus, existing pricing solutions might be far from optimal in realistic markets. This paper provides the first study of service providers' dynamic pricing in consideration of market competition and makes three key contributions along this line. First, we propose a comprehensive model that takes into account the dynamic demand and interaction among providers, and formulate the optimal pricing policy in the competitive market as an equilibrium. Second, we propose an approximate Nash equilibrium to describe providers' behaviors, and design an efficient algorithm to compute the equilibrium which is guaranteed to converge. Third, we derive many properties of the model without any further constraints on demand functions, which can reduce the search space of policies in the algorithm. Finally, we conduct extensive experiments with different parameter settings, showing that the approximate equilibrium is very close to the Nash equilibrium and our proposed pricing policy outperforms existing strategies.

#### 1 Introduction

In many real-world applications, the service providers' resources are reusable and the number of available products changes over time because of the arrival and departure of customers' demand. Dynamic pricing policy plays an important role in making profits from price-sensitive users, which has shown great success in industries, e.g., the car rentals (Geraghty and Johnson 1997), hotel reservations (Choi and Mattila 2004; Weatherford and Kimes 2003), network services (Paschalidis and Tsitsiklis 2000), and the cloud computing (Kantere et al. 2011; Xu and Li 2012), and has attracted lots of research attention (Şen 2013; Elmaghraby and Keskinocak 2003; Levin, McGill, and Nediak 2009; Wang et al. 2015; Xu et al. 2015). There are two important properties for the market: 1) users' demand is stochastic

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over time, which leads to dynamic inventories of providers; and 2) providers that offer similar services need to compete against each other. However, existing works have partially neglected or treated these characteristics in an inadequate way and thus their pricing policies might lead to poor performance in the realistic market. Against this background, this paper investigates dynamic pricing to match demand with inventory in order to maximize providers' long-term revenues in the competitive market, which gives solid theoretical and experimental analyses and makes three key contributions.

First, we propose a comprehensive model to describe the real-world applications with multiple providers and stochastic user demand, where a product can be reused, e.g., resources in a cloud platform. Existing works ignore either the competition or the dynamic feature. Demand forecast is studied in (Geraghty and Johnson 1997; Weatherford and Kimes 2003) and the most widely-used model to describe users' dynamic demand is the Poisson process (Elmaghraby and Keskinocak 2003; Gallego and Van Ryzin 1994; Paschalidis and Tsitsiklis 2000; Xu and Li 2012). However, those works do not consider the market competition. Xu and Hopp (2006) assume that customers' arrival rates follow the geometric Brownian motion and the perfect Bayesian equilibrium is used to model providers' behaviors. Levin et al. (2009) consider strategic users and propose the subgame-perfect equilibrium. However, they focus on the one-shot inventory replenishment problem with dynamic pricing, which cannot describe the market with reusable products. In this paper, we consider both stochastic user demand and competition from providers. Following the common practice in the literature, the demand is also described by the Poisson process, based on which we formulate the dynamic and competitive market as continuoustime Markov chains (Gopalratnam, Kautz, and Weld 2005; Norris 1998; Simmons and Younes 2004).

Since each provider aims to maximize his/her expected revenue, the optimal policy is supposed to be a *Nash Equilibrium* (NE)<sup>1</sup>. We show that it is difficult for providers to reach the NE in real world because a provider does not have the full information of others and his/her revenue cannot be

<sup>&</sup>lt;sup>1</sup>In this paper, the NE refers to pure strategy Nash Equilibrium.

explicitly represented as a function of his/her pricing policy. Our second contribution is then to propose an *Approximate Equilibrium* (AE) solution concept (Nisan et al. 2007; Tsaknakis and Spirakis 2008) and to design an algorithm based on the best-response principle to efficiently compute the AE, which is guaranteed to converge to an AE.

Third, we derive many properties of the model. The setting where the provider charges a customer a fee per call, no matter how long the customer uses the service is analyzed in (Paschalidis and Tsitsiklis 2000). Xu and Li (2013) study the monotonicity of the dynamic pricing policy for the cloud market, but their results need the demand functions to satisfy particular conditions, while our results do not make any special assumptions on the demand process. The properties we found exhibit the monotonicity and concavity about the expected overall revenue and the monotonicity of AE policies with respect to the capacity utilization. These results are then used to reduce the search space in the computation of equilibrium strategies.

We conduct extensive experiments to evaluate our algorithm which shows good convergence performance. The results indicate that our pricing policy outperforms existing strategies and the proposed AE is very close the NE.

# 2 Modeling Competitive Market with Stochastic Demand

# 2.1 Motivation Example

Competition is one of the key features of today's service business, e.g., the cloud market, where different companies provide similar resources to users over the Internet (Wang et al. 2015; Xu et al. 2015). The most widely-used cloud services include Amazon's AWS and Microsoft's Azure. Another feature of the market is that users' demand and providers' inventories are dynamic, e.g., the number of virtual machines occupied by users in a cloud platform is dynamic. Since users are generally price-sensitive, one should strategically set prices to influence demand so as to better utilize unused capacity. Indeed, Amazon EC2 has introduced the "spot pricing" to dynamically update the price for a virtual instance. In this paper, we investigate providers' optimal dynamic pricing policies to maximize their expected revenues in the competitive market. We first give our model in the following two subsections.

# 2.2 Stochastic Demand

We use  $\mathcal{K}$  to represent the set of service providers in the market. Following the common practice in the literature (Elmaghraby and Keskinocak 2003; Paschalidis and Tsitsiklis 2000; Xu and Li 2013; Xu and Hopp 2006), we assume that users' demand for the service of provider  $k \in \mathcal{K}$  is determined by two independent Poisson processes, namely the arrival process that models the coming of new demand and the departure process that corresponds to the leaving of existing requests, which are related to the provider's own price  $p_k$  and other providers' prices  $p_{-k}$  considering the market competition. Specifically, we use  $\lambda_k(\cdot)$  to represent the Poisson arrival rate (number of new demand instances per unit

time) for provider k, which satisfies the following properties (Dockner and Jørgensen 1988):

$$\lambda_k(p) \ge 0; \quad \frac{\partial \lambda_k(p)}{\partial p_k} < 0; \quad \frac{\partial \lambda_k(p)}{\partial p_{k'}} > 0, \ \forall k' \ne k, \quad (1)$$

where  $p=(p_1,p_2,\ldots,p_{|\mathcal{K}|})$ . The above equations are consistent with the reality, where 1) the arrival rate can never be negative; 2) decreasing provider k's own price will attract more new users to him/her; and 3) when others' prices increase, some users may turn to choose k's service and hence the arrival rate of k increases. Similarly, the Poisson departure process is modeled by  $\mu_k(\cdot)$ , which satisfies that:

$$\mu_k(p) \ge 0; \quad \frac{\partial \mu_k(p)}{\partial p_k} > 0; \quad \frac{\partial \mu_k(p)}{\partial p_{k'}} < 0, \ \forall k' \ne k.$$
 (2)

We use the notation  $(p_k,p_{-k})=p$  and use  $\delta_k$  to represent provider k's discrete pricing space<sup>2</sup>. The minimal price  $p_k^{min}$  and maximal price  $p_k^{max}$  of  $\delta_k$  satisfy that  $\mu_k(p_k^{min},p_{-k})=0$  and  $\lambda_k(p_k^{max},p_{-k})=0$ , respectively,  $\forall p_{-k} \in \delta_{-k}$ , where  $\delta_{-k}=\times_{i\in C(k)}\delta_i$  and  $C(k)=\mathcal{K}\setminus\{k\}$ . We assume that both  $\lambda_k(p_k,p_{-k})$  and  $\mu_k(p_k,p_{-k})$  are bounded since in the real world providers cannot gain infinite arrival and departure rates. Let  $N_k$  be the maximal capacity (i.e., total number of available resources) of provider k and k0 denote the set k1, ..., k2. Since both the arrival and departure of demand are random process, the number of instances used by customers can be formulated as a continuous-time Markov process, where provider k2 state k2 is the number of his/her used instances. The pricing policy of provider k2 is represented as k3 state k4 (k5, k6, k7), where k6 in stances for state k8. We have that k8 (k8, where k8) where k9 set for state k9. We have that k9 sate policy profile of other providers except k8 and use the notations k9 sate k9. We define k9 sate k9 sate policy profile of other providers except k8 and use the notations k9.

#### 2.3 Multiple-Provider Model

We first introduce the single-provider model. Assume that provider 1 is the only one in the market and then the transition rate matrix (Guo and Hernández-Lerma 2009; Norris 1998) of the Markov process for his/her state can be written as  $Q_1(P_1) = (q_{i,j}^1(P_1))_{i,j}, i,j \in [N_1]$ :

$$q_{i,j}^{1}(P_{1}) = \begin{cases} \lambda_{1}(p_{1,i}), & \text{if } j = i+1; \\ \mu_{1}(p_{1,i}), & \text{if } j = i-1; \\ -\sum_{l \neq i} q_{i,l}^{1}(P_{1}), & \text{if } j = i; \\ 0, & \text{otherwise}, \end{cases}$$
(3)

where  $q_{i,j}^1(P_1)$  represents the rate of the process transition from state i to state j. In the long-term view, the probability of the appearance of state n in the continuous-time Markov process, denoted by  $\pi_{1,n}(P_1)$ ,  $n \in [N_1]$ , satisfies that  $\sum_{n \in [N_1]} \pi_{1,n}(P_1) = 1$  and  $\pi_1(P_1) \cdot Q_1(P_1) = 0$ , where  $\pi_1(P_1) = (\pi_{1,0}(P_1), \pi_{1,1}(P_1), \ldots, \pi_{1,N_1}(P_1))$  is called the stationary (or steady-state) probability.

When there are multiple providers, their pricing policies can affect each other's demand arrival and departure

<sup>&</sup>lt;sup>2</sup>Note that the price corresponds to the money which is discrete.

as shown in Eqs.(1)-(2) and hence the stationary probability of each provider k is a function of P (not only  $P_k$ ). Let  $\pi_k(P) = (\pi_{k,0}(P), \pi_{k,1}(P), \dots, \pi_{k,N_k}(P)), \pi_{-k}(P) = \times_{i \in C(k)} \pi_i(P)$  and  $\pi(P) = (\pi_k(P), \pi_{-k}(P)).$  Then the transition rate matrix for provider k is  $Q_k(P) = (q_{i,j}^k(P))_{i,j}, i, j \in [N_k]$ :

$$q_{i,j}^{k}(P) = \begin{cases} \mathbf{E}_{p_{-k} \in P_{-k}}^{\pi_{-k}(P)} \{ \lambda_{k}(p_{k,i}, p_{-k}) \}, & \text{if } j = i + 1; \\ \mathbf{E}_{p_{-k} \in P_{-k}}^{\pi_{-k}(P)} \{ \mu_{k}(p_{k,i}, p_{-k}) \}, & \text{if } j = i - 1; \\ -\sum_{l \neq i} q_{i,l}^{k}(P), & \text{if } j = i; \\ 0, & \text{otherwise}, \end{cases}$$

$$(4)$$

where  $\mathbf{E}_{p_{-k}\in P_{-k}}^{\pi_{-k}(P)}\{f(p_{-k})\}=\sum_{p_{-k}\in P_{-k}}f(p_{-k})Pr(p_{-k}|\pi_{-k}(P))$  and  $Pr(p_{-k}|\pi_{-k}(P))$  is the probability of pricing  $p_{-k}$  given  $\pi_{-k}(P)$ . Similar with the single-provider model, we have

$$\sum\nolimits_{n \in [N_k]} \pi_{k,n}(P) = 1; \quad \pi_k(P) \cdot Q_k(P) = 0. \quad (5)$$

When n instances are being used by customers, provider k can receive  $n \cdot p_{k,n}$  revenue per unit time. Thus the average expected revenue rate for provider k is

$$J_k(P_k, P_{-k}) = \sum_{n=0}^{N_k} \pi_{k,n}(P) \cdot n \cdot p_{k,n}.$$
 (6)

# 3 Optimal Dynamic Pricing

Since each provider aims to maximize his/her revenue rate while considering the policies of others, we need to study the equilibrium pricing policies. We first show that it is difficult for providers to compute their NE policies. To address this problem, we propose an AE solution concept and design an efficient algorithm to calculate the equilibrium strategies.

#### 3.1 Equilibrium Policies

**Definition 1** (Nash equilibrium). A Nash equilibrium is a pricing policy profile  $P^* = \times_{k \in \mathcal{K}} P_k^*$ , such that  $\forall k \in \mathcal{K}$ ,

$$J_k(P_k^*, P_{-k}^*) \ge J_k(P_k, P_{-k}^*), \forall P_k \in \Delta_k.$$
 (7)

That is, no one can gain higher revenue rate by unilateral deviating from his/her equilibrium policy. However,  $J_k(P_k, P_{-k})$  is not an explicit function with respect to  $P = (P_k, P_{-k})$ . Specifically, by solving Eq.(5), we get that

$$\pi_{k,n}(P) = 1/\big(\sum\nolimits_{m=0}^{n-1} \prod\nolimits_{j=m}^{n-1} \frac{q_{j+1,j}^k(P)}{q_{j,j+1}^k(P)} + 1$$

$$+ \sum_{m=n+1}^{N_k} \prod_{j=n}^{m-1} \frac{q_{j,j+1}^k(P)}{q_{j+1,j}^k(P)}, \ \forall n \in [N_k].$$

The above equation implies that  $\pi_{k,n}(P)$  cannot be explicitly represented with P since the term  $q_{i,j}^k(P)$ , in turn, involves computing  $\pi_{-k}(P)$  (see Eq.(4)). Thus, the expected revenue rate  $J_k(P_k,P_{-k})$  is an implicit function with respect to P, which makes it difficult to compute the NE because it is equivalent to optimizing a set of nonliner functions with non-linear constraints. Existing methods for NE calculation (including the best-response iteration (Truong-Huu and Tham 2013; Goemans, Mirrokni, and

Vetta 2005) and quantal-response correspondence (Rong et al. 2016; Turocy 2005)) always require the explicit representation of the revenue function. Besides, computing the NE needs full information of all providers' demand functions, which is usually unavailable in the real world. Thus, it is hard for providers in the real-world application to reach an NE. To address these problems, when we optimize provider k's policy, we view the steady-state probabilities  $\pi_{-k} = (\pi_1, \dots, \pi_{k-1}, \pi_{k+1}, \dots, \pi_{|\mathcal{K}|})$  of others as fixed (i.e., they do not change with P). Provider k's stationary probability under this assumption,  $\widehat{\pi}_k(P|\pi_{-k}) = (\widehat{\pi}_{k,0}(P|\pi_{-k}), \widehat{\pi}_{k,1}(P|\pi_{-k}), \dots, \widehat{\pi}_{k,N_k}(P|\pi_{-k}))$ , can be calculated based on the following linear equations:

$$\sum_{n \in [N_k]} \widehat{\pi}_{k,n}(P|\pi_{-k}) = 1, \ \widehat{\pi}_k(P|\pi_{-k}) \cdot Q_k(P|\pi_{-k}) = 0,$$

where  $Q_k(P|\pi_{-k})$  is the same with  $Q_k(P)$  except that  $\pi_{-k}(P)$  in the definition (Eq.(4)) is replaced with  $\pi_{-k}$ . The corresponding revenue rate with fixed  $\pi_{-k}$  is

$$\widehat{J}_{k}(P_{k}, P_{-k}|\pi_{-k}) = \sum_{n=0}^{N_{k}} \widehat{\pi}_{k,n}(P|\pi_{-k}) \cdot n \cdot p_{k,n}. \quad (8)$$

The revenue function defined in Eq.(8) is an explicit function of P. If all providers aim to maximize this revenue function, it follows that the resulting pricing policy, denoted by  $\widehat{P}^* = \times_{k \in \mathcal{K}} \widehat{P}^*_k$ , satisfies that  $\forall k \in \mathcal{K}$  and  $P_k \in \Delta_k$ ,

$$\widehat{J}_{k}(\widehat{P}_{k}^{*}, \widehat{P}_{-k}^{*} | \pi_{-k}(\widehat{P}^{*})) \ge \widehat{J}_{k}(P_{k}, \widehat{P}_{-k}^{*} | \pi_{-k}(\widehat{P}^{*})), \tag{9}$$

The policy  $\widehat{P}^*$  is not an NE according to Definition 1, which is an AE, as defined below.

**Definition 2** (Approximate equilibrium). An  $\epsilon$ -approximate equilibrium is a pricing policy profile  $\widehat{P}^*$  with a vector  $\epsilon = (\epsilon_1, \epsilon_2, \dots, \epsilon_{|\mathcal{K}|})$ , such that  $\forall k \in \mathcal{K}$ ,

$$J_k(\widehat{P}_k^*, \widehat{P}_{-k}^*) + \epsilon_k \ge J_k(P_k, \widehat{P}_{-k}^*), \forall P_k \in \Delta_k.$$
 (10)

We see that  $\epsilon$  measures the difference between  $\widehat{P}^*$  and  $P^*$  (i.e., how approximate the strategy  $\widehat{P}^*$  is to the NE  $P^*$ ), and if  $\epsilon_k=0$  for all  $k\in\mathcal{K}$ , then  $P^*=\widehat{P}^*$ . Since  $\widehat{J}_k(\widehat{P}_k^*,\widehat{P}_{-k}^*|\pi_{-k}(\widehat{P}^*))=J_k(\widehat{P}_k^*,\widehat{P}_{-k}^*)$ , we have that  $\epsilon_k=\max_{P_k\in\Delta_k}J_k(P_k,\widehat{P}_{-k}^*)-\widehat{J}_k(\widehat{P}_k^*,\widehat{P}_{-k}^*|\pi_{-k}(\widehat{P}^*))$ . That is,  $\epsilon_k$  can be viewed as the additional revenue provider k can gain by unilaterally deviating from  $\widehat{P}^*$ . Note that  $\widehat{P}^*$  is the solution of Eq.(9), but not a function of  $\epsilon$ . That is, given other parameters of the model, both  $\widehat{P}^*$  and  $\epsilon$  are fixed. We show in experiments that  $\epsilon$  is very small.

The policy  $\widehat{P}^*$  is more practical than  $P^*$  in the real world because provider k usually does not know others' demand functions  $(\lambda_{k'}(\cdot))$  and  $\mu_{k'}(\cdot)$  for all  $k' \neq k$ ) and thus cannot compute the NE  $P^*$ . However, each provider k can observe others'  $P_{-k}$  and  $\pi_{-k}$  and then optimize his/her policy, which may make the policy to converge to the  $\widehat{P}^*$  eventually, as discussed in next section.

#### 3.2 Equilibrium Computation

The equilibrium solution concept implies that each provider's policy is a best response to others' policies. Motivated by this observation, the concept of Strategy Profile

Graph (SPG) is introduced, which is a directed graph with nodes representing players' strategy profiles and edges corresponding to best response actions of players, and the Best Response Dynamics (BRD) algorithm is proposed to compute the NE (Chien and Sinclair 2007; Goemans, Mirrokni, and Vetta 2005; Nisan et al. 2007), the high level idea of which is to start from a node of the SPG and then repeatedly transit to the next node along a best-response edge until there is not a successive node. This algorithm is proved to converge in congestion games and potential games (Chien and Sinclair 2007), but it may fall into a cycle of the SPG and never converge in general normal-form games (Goemans, Mirrokni, and Vetta 2005). In our model,  $\hat{P}_k^*$  can be viewed as a best response to others' strategy profile  $\hat{P}_{-k}^*$  and their fixed stationary probability profile  $\pi_{-k}(\hat{P}^*)$ . We formally define provider k's the best response to  $P_{-k}$  and  $\pi_{-k}$  as

$$\widehat{B}_k(P_{-k}|\pi_{-k}) = \arg\max_{P'_k \in \Delta_k} \widehat{J}_k(P'_k, P_{-k}|\pi_{-k}).$$
 (11)

The details of calculating  $\widehat{B}_k(P_{-k}|\pi_{-k})$  will be given in next section. Then we can build a SPG as follows: a node in the graph corresponds to a pricing policy profile  $P \in \Delta$  and the set of outgoing edges of node P is  $\pi_P = \{\widehat{B}_k(P_{-k}|\pi_{-k})|k\in\mathcal{K}\}$ , where  $\Delta=\times_{k\in\mathcal{K}}\Delta_k$   $\pi_{-k}=\pi_{-k}(P)$ . To address the non-convergence problem of the BRD algorithm, we design Algorithm 1 based on the SPG, which ensures to converge to the  $\widehat{P}^*$  if it exists in the game. The high-level idea is to search the nodes of the SPG for  $\widehat{P}^*$  in a depth-first manner, during which we delete the incoming edges of a searched node to make sure each node is visited at most once.

# **Algorithm 1:** Equilibrium Computation

```
1 while True do
        Randomly choose a starting node P \in \Delta;
2
       if P satisfies Eq.(9) then return P;
3
4
        Initialize the path A as empty;
        while True do
            Delete P from \Delta and \pi_{P'} for all P' \in \Delta;
7
            if \pi_P is not empty then
8
                 Randomly select an P' in \pi_P;
9
                 if P' satisfies Eq.(9) then return P';
10
11
                 Append P to A;
12
                 P \leftarrow P';
13
14
                 if A is empty then Break;
15
16
                 P \leftarrow the last element of A;
17
                 Delete P from A;
```

**Theorem 1.** Algorithm 1 ensures to converge to a  $\widehat{P}^*$  if it exists.

*Proof.* We first prove that the second loop in line 5 always stops. Beginning with a starting node  $P^0$ , Algorithm

1 searches for the  $\hat{P}^*$  in lines 5-15, which follows the rule that 1) if a node P has a child node P' (lines 7), append P to path A (line 10) and transit to P' (line 11), otherwise (line 12), 2) go back to P's parent node (line 14), delete its parent from path A (line 15) and then apply the rule to its parent in next iteration. Loop 2 stops when a  $\hat{P}^*$  is found (line 9) or A is empty (line 13), otherwise, the length of A either increases (line 10) or decreases (line 15). Therefore, to prove that loop 2 always stops, we just need to prove that A's length will stop changing at some time. Since we delete P from the SPG (line 6) when the algorithm transits to it (thus each node can be transited to at most once) and  $|\Delta|$  is finite, the length of A will stop increasing at some time either because a  $\hat{P}^*$  is found (line 9) or no node can be transited to. From that time on, A's length can only decrease, which stops when A is empty (line 13). Hence, loop 2 always stops.

If a  $\widehat{P}^*$  is found when loop 2 stops, our algorithm terminates, otherwise (if A is empty), it means that all the nodes  $P^0$  can transit to do not connect to a  $\widehat{P}^*$ . Thus if there are paths from a new starting node to a  $\widehat{P}^*$  in the original SPG, the nodes that have been deleted did not cut off the paths. Because  $|\Delta|$  is finite and becomes smaller and smaller, a starting node that connects the  $\widehat{P}^*$  will eventually be sampled from  $\Delta$  (line 2) if the  $\widehat{P}^*$  exists, i.e., the first loop in line 1 always stops and returns the  $\widehat{P}^*$ .

In our experiments, Algorithm 1 always returns a  $\widehat{P}^*$ . We discuss how to extend the algorithm to address the problem when  $\widehat{P}^*$  does not exist in Section 6.

# 3.3 Best Response Calculation

The remaining problem of Algorithm 1 is to compute  $\pi(P)$  and the best response  $\widehat{B}_k(P_{-k}|\pi_{-k})$  to  $P_{-k}$  and  $\pi_{-k}=\pi_{-k}(P)$ , the former of which can be calculated with standard Newton-style methods. Next we focus on  $\widehat{B}_k(P_{-k}|\pi_{-k})$ . The corresponding maximal revenue rate is defined as

$$\widehat{J}_{k}^{*}(P_{-k}|\pi_{-k}) = \widehat{J}_{k}(\widehat{B}_{k}(P_{-k}|\pi_{-k}), P_{-k}|\pi_{-k}).$$
 (12)

Since both  $\lambda_k(p_k, p_{-k})$  and  $\mu_k(p_k, p_{-k})$  are bounded, the continuous Markov process for each provider k can be uniformized as a *discrete-time Markov chain* with *transition probability matrix* (Cassandras and Lafortune 2009; Gross and Miller 1984; Stewart 2009)

$$T_k(P|\pi_{-k}) = (t_{i,j}^k(P|\pi_{-k}))_{i,j} = I + \frac{Q_k(P|\pi_{-k})}{v_k},$$
 (13)

where I is the identity matrix and  $v_k \geq \max_{p_k \in \delta_k, p_{-k} \in \delta_{-k}} \{\lambda_k(p_k, p_{-k}) + \mu_k(p_k, p_{-k})\}$  is the uniformization parameter. Then, given P and  $\pi_{-k}$ , the probabilities that provider k's state transits from n to n+1, n-1 and n at each time point are  $t_{n,n+1}^k(P|\pi_{-k}), t_{n,n-1}^k(P|\pi_{-k})$  and  $t_{n,n}^k(P|\pi_{-k}) = 1 - t_{n,n+1}^k(P|\pi_{-k}) - t_{n,n-1}^k(P|\pi_{-k})$ , respectively, where

$$t_{n,n+1}^k(P|\pi_{-k}) = \frac{\mathbf{E}_{p_{-k}\in P_{-k}}^{\pi_{-k}} \{\lambda_k(p_{k,n}, p_{-k})\}}{v_k},$$

$$t_{n,n-1}^k(P|\pi_{-k}) = \frac{\mathbf{E}_{p_{-k}\in P_{-k}}^{\pi_{-k}}\{\mu_k(p_{k,n}, p_{-k})\}}{v_k}.$$

Naturally, we define  $t^k_{N_k,N_k+1}(P|\pi_{-k})=t^k_{0,-1}(P|\pi_{-k})$ = 0. Let  $M_{k,n}(P_{-k}|\pi_{-k})$  denote provider k's Markov process starting from state n with best response policy  $B_k(P_{-k}|\pi_{-k})$  and  $R_{k,n}(P_{-k}|\pi_{-k})$  represent the expected total revenue over infinite time of the process. Assume that  $M_{k,n}(P_{-k}|\pi_{-k})$  remains at state n at the first m>0 time steps and then transits to state n+1 at time m+1, which happens with probability  $t_{n,n}^k(\widehat{B}_k(P_{-k}|\pi_{-k}), P_{-k}|\pi_{-k})^m$  $t_{n,n+1}^k(\widehat{B}_k(P_{-k}|\pi_{-k}),P_{-k}|\pi_{-k})$ . Thereafter, we can expect that the state of  $M_{k,n}$  at time i is the same with that of  $M_{k,n+1}(P_{-k}|\pi_{-k})$  at time i-m since they are using the same policy  $\widehat{B}_k(P_{-k}|\pi_{-k})$ . The difference between the expected total revenue of  $M_{k,n+1}(P_{-k}|\pi_{-k})$ ,  $R_{k,n+1}(P_{-k}|\pi_{-k})$ , and that of  $M_{k,n}(P_{-k}|\pi_{-k})$  under the above assumption is equal to  $m(\widehat{J}_k^*(P_{-k}|\pi_{-k})$  $n\widehat{b}_k(P_{-k}|\pi_{-k})$ ), where  $\widehat{b}_{k,n}(P_{-k}|\pi_{-k})$  is the *n*-th component of  $\widehat{B}_k(P_{-k}|\pi_{-k})$ , corresponding to provider k's bestresponse price for state n. The similar result can be derived if  $M_{k,n}(P_{-k}|\pi_{-k})$  transits to state n-1 at time m+1. Then

$$R_{k,n+1} + R_{k,n-1} - R_{k,n} = \sum_{m=1}^{\infty} (t_{n,n}^k)^m [t_{n,n+1}^k (m(\widehat{J}_k^* - n\widehat{b}_k) + R_{k,n-1}) + t_{n,n-1}^k (m(\widehat{J}_k^* - n\widehat{b}_k) + R_{k,n+1})],$$
(14)

where we omit the terms  $(\widehat{B}_k(P_{-k}|\pi_{-k}), P_{-k}|\pi_{-k})$  and  $(P_{-k}|\pi_{-k})$  due to space limit. The above equation leads to that,  $\forall k \in \mathcal{K}$  and  $n \in [N_k]$ ,

$$\widehat{J}_{k}^{*} = n\widehat{b}_{k,n} + t_{n,n+1}^{k}(R_{k,n+1} - R_{k,n}) + t_{n,n-1}^{k}(R_{k,n-1} - R_{k,n}),$$
(15)

The best response price  $\widehat{b}_{k,n}$  can then be efficiently solved by standard dynamic programming algorithms such as policy iteration (Bertsekas et al. 1995), the high-level idea of which is to first (randomly) initialize  $R_{k,n}$  for all  $n \in [N_k]$  and then repeat the following three steps until  $\widehat{b}_{k,n}$  for all  $n \in [N_k]$  do not change: 1) compute  $\widehat{b}_{k,n}$  for all  $n \in [N_k]$  by maximizing the right side of Eq.(15); 2) calculate  $\widehat{J}_k^*$  based on Eq.(12); 3) update  $R_{k,n}$  for all  $n \in [N_k]$ .

### 4 Structural Properties

In this section, we study some important structural properties for the AE policy and the revenue rate. The first one is the monotonicity of  $R_{k,n}(P_{-k}|\pi_{-k})$ .

**Theorem 2** (Monotonicity of  $R_{k,n}(P_{-k}|\pi_{-k})$ ). For all  $k \in \mathcal{K}$ ,  $P_{-k} \in \Delta_{-k}$  and  $\pi_{-k} \in \times_{i \in C(k)} [0,1]^{N_i+1}$ , it holds that,  $\forall n \in [N_k-1], \ R_{k,n+1}(P_{-k}|\pi_{-k}) \geq R_{k,n}(P_{-k}|\pi_{-k})$ .

*Proof.* Given  $P_{-k}$  and  $\pi_{-k}$  and consider two copies of k's system. The first one, we refer to as System A, starts from state n+1, and the second one, System B, starts from state n. We let B follow the optimal (best-response) policy and A

use the same price as B at any time. Thus the total revenue of B is  $R_{k,n}(P_{-k}|\pi_{-k})$ . Since A and B set the same price all the time, we can assume that they observe the same arrival and departure sequences. There are two special cases. The first one is that A is at state  $N_k$  and B is at  $N_k - 1$  and new demand arrives. At next time, A stays at  $N_k$  and B transits to  $N_k$ , and from that time on, A and B will always stay in the same state. The analyze for the case where A is at state 1 and B is at state 0 and demand reduces is similar. Hence, the number of used resources in A is always not less than that in B and hence the total revenue of A is not less than  $R_{k,n}(P_{-k}|\pi_{-k})$ . If we let A use the optimal (best-response) policy  $\widehat{B}_k(P_{-k}|\pi_{-k})$ , it may gain higher total revenue, i.e.,  $R_{k,n+1}(P_{-k}|\pi_{-k}) \ge R_{k,n}(P_{-k}|\pi_{-k})$ .

Theorem 2 asserts that the maximal total expected revenue  $(R_{k,n}(P_{-k}|\pi_{-k}))$  increases with the utilization of the system. The next theorem further proves the concavity of  $R_{k,n}(P_{-k}|\pi_{-k})$ , i.e.,  $U_{k,n}(P_{-k}|\pi_{-k}) \geq U_{k,n+1}(P_{-k}|\pi_{-k}) > 0$ , where

$$U_{k,n}(P_{-k}|\pi_{-k}) = R_{k,n}(P_{-k}|\pi_{-k}) - R_{k,n-1}(P_{-k}|\pi_{-k}).$$

**Theorem 3** (Concavity of  $R_{k,n}(P_{-k}|\pi_{-k})$ ). For all  $k \in \mathcal{K}$ ,  $P_{-k} \in \Delta_{-k}$  and  $\pi_{-k} \in \times_{i \in C(k)} [0,1]^{N_i+1}$ , it holds that,  $\forall n \in [N_k-1]$ ,  $U_{k,n}(P_{-k}|\pi_{-k}) \geq U_{k,n+1}(P_{-k}|\pi_{-k})$ .

*Proof.* We use mathematical induction for the proof, which includes two main steps. The first one is to prove that

$$U_{k,1}(P_{-k}|\pi_{-k}) \ge U_{k,2}(P_{-k}|\pi_{-k}).$$

We can reformulate Eq.(15) as

$$\widehat{J}_{k}^{*}(P_{-k}|\pi_{-k}) = \max_{p_{k,n}} \{ np_{k,n} + t_{n,n+1}^{k}(P|\pi_{-k}) \cdot U_{k,n+1}(P_{-k}|\pi_{-k}) - t_{n,n-1}^{k}(P|\pi_{-k})U_{k,n}(P_{-k}|\pi_{-k}) \}.$$

Let  $\widehat{b}_{k,n}$  represent  $\widehat{b}_{k,n}(P_{-k}|\pi_{-k})$  for simplicity and define  $g_k(p_k,P_{-k},\pi_{-k})=\frac{\mathbf{E}_{p_{-k}\in P_{-k}}^{\pi_{-k}}\{\lambda_k(p_k^{min},p_{-k})\}}{v_k}-\mathbf{E}_{p_{-k}\in P_{-k}}^{\pi_{-k}}\{\lambda_k(p_k,p_{-k})\}$ . It follows that

$$\begin{split} &\widehat{J}_{k}^{*}(P_{-k}|\pi_{-k}) = 0 \cdot \widehat{b}_{k,0} + \frac{\mathbf{E}_{p_{-k} \in P_{-k}}^{\pi_{-k}} \{\lambda_{k}(\widehat{b}_{k,0}, p_{-k})\}}{v_{k}} \\ & \cdot U_{k,1}(P_{-k}|\pi_{-k}) = U_{k,1}(P_{-k}|\pi_{-k}) \Big( \frac{\mathbf{E}_{p_{-k} \in P_{-k}}^{\pi_{-k}} \{\lambda_{k}(p_{k}^{min}, p_{-k})\}}{v_{k}} \\ & - g_{k}(\widehat{b}_{k,0}, P_{-k}, \pi_{-k}) \Big) = 1 \cdot \widehat{b}_{k,1} + \frac{\mathbf{E}_{p_{-k} \in P_{-k}}^{\pi_{-k}} \{\lambda_{k}(\widehat{b}_{k,1}, p_{-k})\}}{v_{k}} \\ & \cdot U_{k,2}(P_{-k}|\pi_{-k}) - \frac{\mathbf{E}_{p_{-k} \in P_{-k}}^{\pi_{-k}} \{\mu_{k}(\widehat{b}_{k,1}, p_{-k})\}}{v_{k}} U_{k,1}(P_{-k}|\pi_{-k}) \\ & \geq p_{k}^{min} + U_{k,2}(P_{-k}|\pi_{-k}) \Big( \frac{\mathbf{E}_{p_{-k} \in P_{-k}}^{\pi_{-k}} \{\lambda_{k}(p_{k}^{min}, p_{-k})\}}{v_{k}} - \\ & g_{k}(p_{k}^{min}, P_{-k}, \pi_{-k}) \Big) - U_{k,1}(P_{-k}|\pi_{-k}) \frac{\mathbf{E}_{p_{-k} \in P_{-k}}^{\pi_{-k}} \{\mu_{k}(p_{k}^{min}, p_{-k})\}}{v_{k}} \\ & = p_{k}^{min} + U_{k,2}(P_{-k}|\pi_{-k}) \frac{\mathbf{E}_{p_{-k} \in P_{-k}}^{\pi_{-k}} \{\lambda_{k}(p_{k}^{min}, p_{-k})\}}{v_{k}} \\ & = p_{k}^{min} + U_{k,2}(P_{-k}|\pi_{-k}) \frac{\mathbf{E}_{p_{-k} \in P_{-k}}^{\pi_{-k}} \{\lambda_{k}(p_{k}^{min}, p_{-k})\}}{v_{k}} \\ & = p_{k}^{min} + U_{k,2}(P_{-k}|\pi_{-k}) \frac{\mathbf{E}_{p_{-k} \in P_{-k}}^{\pi_{-k}} \{\lambda_{k}(p_{k}^{min}, p_{-k})\}}{v_{k}} \\ & = p_{k}^{min} + U_{k,2}(P_{-k}|\pi_{-k}) \frac{\mathbf{E}_{p_{-k} \in P_{-k}}^{\pi_{-k}} \{\lambda_{k}(p_{k}^{min}, p_{-k})\}}{v_{k}} \\ & = p_{k}^{min} + U_{k,2}(P_{-k}|\pi_{-k}) \frac{\mathbf{E}_{p_{-k} \in P_{-k}}^{\pi_{-k}} \{\lambda_{k}(p_{k}^{min}, p_{-k})\}}{v_{k}} \\ & = p_{k}^{min} + U_{k,2}(P_{-k}|\pi_{-k}) \frac{\mathbf{E}_{p_{-k} \in P_{-k}}^{\pi_{-k}} \{\lambda_{k}(p_{k}^{min}, p_{-k})\}}{v_{k}} \\ & = p_{k}^{min} + U_{k,2}(P_{-k}|\pi_{-k}) \frac{\mathbf{E}_{p_{-k} \in P_{-k}}^{\pi_{-k}} \{\lambda_{k}(p_{k}^{min}, p_{-k})\}}{v_{k}} \\ & = p_{k}^{min} + U_{k,2}(P_{-k}|\pi_{-k}) \frac{\mathbf{E}_{p_{-k} \in P_{-k}}^{\pi_{-k}} \{\lambda_{k}(p_{k}^{min}, p_{-k})\}}{v_{k}} \\ & = p_{k}^{min} + U_{k,2}(P_{-k}|\pi_{-k}) \frac{\mathbf{E}_{p_{-k} \in P_{-k}}^{\pi_{-k}} \{\lambda_{k}(p_{k}^{min}, p_{-k})\}}{v_{k}} \\ & = p_{k}^{min} + U_{k,2}(P_{-k}|\pi_{-k}) \frac{\mathbf{E}_{p_{-k} \in P_{-k}}^{\pi_{-k}} \{\lambda_{k}(p_{k}^{min}, p_{-k})\}}{v_{k}} \\ & = p_{k}^{min} + U_{k,2}(P_{-k}|\pi_{-k}) \frac{\mathbf{E}_{p_{-k} \in P_{-k}}^{\pi_{-k}} \{\lambda_{k}(p_{k}^{min}, p_{-k})\}}{v_{k}} \\ & = p_{k}^{min} + U_{k,2}(P$$

Combining the third and last equations in above equation leads to:

$$\frac{\mathbf{E}_{p_{-k} \in P_{-k}}^{\pi_{-k}} \{ \lambda_k(p_k^{min}, p_{-k}) \}}{v_k} (U_{k,1}(P_{-k}|\pi_{-k}) - U_{k,2}(P_{-k}|\pi_{-k})) \\
\geq p_k^{min} + U_{k,1}(P_{-k}|\pi_{-k}) g_k(\widehat{b}_{k,0}, P_{-k}, \pi_{-k}) \geq 0, \tag{16}$$

which implies that  $U_{k,1}(P_{-k}|\pi_{-k}) \ge U_{k,2}(P_{-k}|\pi_{-k})$ .

The second step is to prove that,  $\forall n \in \{1, 2, \dots, N_k - 2\}$ , if  $U_{k,n}(P_{-k}|\pi_{-k}) \geq U_{k,n+1}(P_{-k}|\pi_{-k})$ , then  $U_{k,n+1}(P_{-k}|\pi_{-k}) \geq U_{k,n+2}(P_{-k}|\pi_{-k})$ . We first assume that  $U_{k,n+1}(P_{-k}|\pi_{-k}) < U_{k,n+2}(P_{-k}|\pi_{-k})$  and it thus follows that,  $\forall n \in \{1, 2, \dots, N_k - 2\}$ ,

$$\begin{split} &\widehat{J}_{k}^{*}(P_{-k}|\pi_{-k}) = n \cdot \widehat{b}_{k,n} + \frac{\mathbf{E}_{p_{-k} \in P_{-k}}^{\pi_{-k}} \{\lambda_{k}(\widehat{b}_{k,n}, p_{-k})\}}{v_{k}} \\ & \cdot U_{k,n+1}(P_{-k}|\pi_{-k}) - \frac{\mathbf{E}_{p_{-k} \in P_{-k}}^{\pi_{-k}} \{\mu_{k}(\widehat{b}_{k,n}, p_{-k})\}}{v_{k}} U_{k,n}(P_{-k}|\pi_{-k}) \\ & < (n+1)\widehat{b}_{k,n} + \frac{\mathbf{E}_{p_{-k} \in P_{-k}}^{\pi_{-k}} \{\lambda_{k}(\widehat{b}_{k,n}, p_{-k})\}}{v_{k}} U_{k,n+2}(P_{-k}|\pi_{-k}) \\ & - \frac{\mathbf{E}_{p_{-k} \in P_{-k}}^{\pi_{-k}} \{\mu_{k}(\widehat{b}_{k,n}, p_{-k})\}}{v_{k}} U_{k,n+1}(P_{-k}|\pi_{-k}) \leq (n+1)\widehat{b}_{k,n+1} \\ & + \frac{\mathbf{E}_{p_{-k} \in P_{-k}}^{\pi_{-k}} \{\lambda_{k}(\widehat{b}_{k,n+1}, p_{-k})\}}{v_{k}} U_{k,n+2}(P_{-k}|\pi_{-k}) - \\ & - \frac{\mathbf{E}_{p_{-k} \in P_{-k}}^{\pi_{-k}} \{\mu_{k}(\widehat{b}_{k,n+1}, p_{-k})\}}{v_{k}} U_{k,n+1}(P_{-k}|\pi_{-k}) \\ & = \widehat{J}_{k}^{*}(P_{-k}|\pi_{-k}), \end{split}$$

i.e., 
$$\widehat{J}_k^*(P_{-k}|\pi_{-k}) < \widehat{J}_k^*(P_{-k}|\pi_{-k})$$
, which does not hold. Thus, if  $U_{k,n}(P_{-k}|\pi_{-k}) \geq U_{k,n+1}(P_{-k}|\pi_{-k})$ , then  $U_{k,n+1}(P_{-k}|\pi_{-k}) \geq U_{k,n+2}(P_{-k}|\pi_{-k})$ .

Based on Theorems 2 and 3, we can derive the monotonicity property of the best-response policy  $\widehat{B}_k(P_{-k}|\pi_{-k})$ .

**Theorem 4** (Monotonicity of  $\widehat{B}_k(P_{-k}|\pi_{-k})$ ). For all  $k \in \mathcal{K}$ ,  $P_{-k} \in \Delta_{-k}$  and  $\pi_{-k} \in \times_{i \in C(k)} [0,1]^{N_i+1}$ , it holds that,  $\forall n \in [N_k-1]$ ,

$$\widehat{b}_{k,n}(P_{-k}|\pi_{-k}) \le \widehat{b}_{k,n+1}(P_{-k}|\pi_{-k}).$$

*Proof.* For ease of representation, we use  $\widehat{b}_{k,n}$  to denote  $\widehat{b}_{k,n}(P_{-k}|\pi_{-k})$ . We learn from Eq.(15) that

$$\widehat{J}^{*}(P_{-k}|\pi_{-k}) = n \cdot \widehat{b}_{k,n} + \frac{\mathbf{E}_{p_{-k} \in P_{-k}}^{\pi_{-k}} \{\lambda_{k}(\widehat{b}_{k,n}, p_{-k})\}}{v_{k}}$$

$$\cdot U_{k,n+1}(P_{-k}|\pi_{-k}) - \frac{\mathbf{E}_{p_{-k} \in P_{-k}}^{\pi_{-k}} \{\mu_{k}(\widehat{b}_{k,n}, p_{-k})\}}{v_{k}} U_{k,n}(P_{-k}|\pi_{-k})$$

$$\geq n \cdot \widehat{b}_{k,n-1} + \frac{\mathbf{E}_{p_{-k} \in P_{-k}}^{\pi_{-k}} \{\lambda_{k}(\widehat{b}_{k,n-1}, p_{-k})\}}{v_{k}} U_{k,n+1}(P_{-k}|\pi_{-k})$$

$$- \frac{\mathbf{E}_{p_{-k} \in P_{-k}}^{\pi_{-k}} \{\mu_{k}(\widehat{b}_{k,n-1}, p_{-k})\}}{v_{k}} U_{k,n}(P_{-k}|\pi_{-k}). \tag{17}$$

Similarly, we have that

$$(n-1) \cdot \widehat{b}_{k,n-1} + \frac{\mathbf{E}_{p_{-k} \in P_{-k}}^{\pi_{-k}} \{ \lambda_{k} (\widehat{b}_{k,n-1}, p_{-k}) \}}{v_{k}} U_{k,n} (P_{-k} | \pi_{-k})$$

$$- \frac{\mathbf{E}_{p_{-k} \in P_{-k}}^{\pi_{-k}} \{ \mu_{k} (\widehat{b}_{k,n-1}, p_{-k}) \}}{v_{k}} U_{k,n-1} (P_{-k} | \pi_{-k})$$

$$\geq (n-1) \cdot \widehat{b}_{k,n} + \frac{\mathbf{E}_{p_{-k} \in P_{-k}}^{\pi_{-k}} \{ \lambda_{k} (\widehat{b}_{k,n}, p_{-k}) \}}{v_{k}} U_{k,n} (P_{-k} | \pi_{-k})$$

$$- \frac{\mathbf{E}_{p_{-k} \in P_{-k}}^{\pi_{-k}} \{ \mu_{k} (\widehat{b}_{k,n}, p_{-k}) \}}{v_{k}} U_{k,n-1} (P_{-k} | \pi_{-k}). \tag{18}$$

These two inequalities imply that

$$\begin{split} &\widehat{b}_{k,n} - \widehat{b}_{k,n-1} \geq (U_{k,n}(P_{-k}|\pi_{-k}) - U_{k,n+1}(P_{-k}|\pi_{-k})) \\ &\cdot (\frac{\mathbf{E}_{p_{-k} \in P_{-k}}^{\pi_{-k}} \{\lambda_k(\widehat{b}_{k,n}, p_{-k})\}}{v_k} - \frac{\mathbf{E}_{p_{-k} \in P_{-k}}^{\pi_{-k}} \{\lambda_k(\widehat{b}_{k,n-1}, p_{-k})\}}{v_k}) \\ &+ (U_{k,n-1}(P_{-k}|\pi_{-k}) - U_{k,n}(P_{-k}|\pi_{-k})) \\ &\cdot (\frac{\mathbf{E}_{p_{-k} \in P_{-k}}^{\pi_{-k}} \{\mu_k(\widehat{b}_{k,n-1}, p_{-k})\}}{v_k} - \frac{\mathbf{E}_{p_{-k} \in P_{-k}}^{\pi_{-k}} \{\mu_k(\widehat{b}_{k,n}, p_{-k})\}}{v_k}). \end{split}$$

If  $\widehat{b}_{k,n} < \widehat{b}_{k,n-1}$ , then the right side of the above equation is not less than zero according to Theorem 3, Eqs.(1) and (2), which leads to that

$$0 > \widehat{b}_{k,n} - \widehat{b}_{k,n-1} \ge 0.$$

This equation does not hold and hence  $\hat{b}_{k,n} \geq \hat{b}_{k,n-1}$ .

Theorem 4 has realistic interpretations. On one hand, when the system is heavily loaded, the provider tends to set a higher price to obtain a higher revenue from customers, as well as to decrease future demand to prevent overloading. On the other hand, when the system has many available products, the provider will try to attract more customers by setting lower prices. Besides, the theorem can be used to reduce the search space of policies when we compute the best response  $\widehat{B}_k(P_{-k}|\pi_{-k})$ . Specifically, the search space of  $\widehat{b}_{k,n}(P_{-k}|\pi_{-k})$  is restricted from  $[p_k^{min}, p_k^{max}]$  to  $[\widehat{B}_{k,n-1}(P_{-k}|\pi_{-k}), p_k^{max}]$ , which makes the calculation of  $\widehat{B}_k(P_{-k}|\pi_{-k})$  more efficient.

**Corollary 5** (Monotonicity of  $\widehat{P}_k^*$ ). Let  $\widehat{P}_k^*$  denote  $(\widehat{p}_{k,0}^*, \widehat{p}_{k,1}^*, \dots, \widehat{p}_{k,N_k}^*)$  and then we have that for all  $k \in \mathcal{K}$  and  $n \in [N_k - 1]$ ,

$$\widehat{p}_{k,n}^* \leq \widehat{p}_{k,n+1}^*$$
.

*Proof.* This is a straightforward corollary of Theorem 4 because  $\widehat{P}_k^* = \widehat{B}_k(\widehat{P}_{-k}^*|\pi_{-k}(\widehat{P}^*))$ .

# 5 Experimental Evaluation

We use the following arrival and departure rate functions in our experiments and all the evaluation methods can be directly applied to any other demand functions satisfying Eqs.(1)-(2). Specifically, we define

$$\lambda_k(p_1, p_2, \dots, p_{|\mathcal{K}|}) = l_k(1 - p_k^2) \frac{\sum_{i \in C(k)} p_i^2}{|\mathcal{K}| - 1},$$

N	10	20	30	40	50	60
$R_o$	2.19	6.52	8.99	11.36	14.51	17.18
$R_r$	1.68	4.62	5.94	7.12	9.08	10.27
Ratio (%)	23.1	29.0	34.2	37.3	39.1	40.2

Table 1: Runtime comparison (seconds)

$$\mu_k(p_1, p_2, \dots, p_{|\mathcal{K}|}) = u_k p_k^2 \frac{\sum_{i \in C(k)} (1 - p_i^2)}{|\mathcal{K}| - 1},$$

where  $l_k$  and  $u_k$  are parameters. We let  $\delta_k = \{0, 0.001, 0.002, \dots, 1\}$ ,  $\forall k \in \mathcal{K}$  and set  $|\mathcal{K}| = 3$  in the evaluations because in the real world, there are about  $3{\sim}4$  big companies, such as Microsoft, IBM, and Amazon in the cloud market. Note that there is some randomness in Algorithm 1, including the initialization of the node in line 2 and the computation of  $\pi(P)$  which uses a Newton method with random starting points. All the results in the following sections are averaged over 100 experiments. The algorithm is implemented with Python 2.7.13 and tested on a 64-bit Windows machine with 64GB RAM and four 3.4GHz processors.

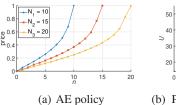
#### **5.1 Runtime Evaluation**

We compute  $\hat{B}_k(P_{-k}|\pi_{-k})$  by solving Eq.(15) with policy iteration. We see that the search space of policies is  $\delta_k$ , which can be reduced using Theorem 4, as demonstrated in Section 4. To show the benefit of this operation, we evaluate the runtime of the calculation of best responses  $(\hat{B}_k(P_{-k}|\pi_{-k}))$  for all  $k \in \mathcal{K}$  in Algorithm 1 with original search space  $(R_o)$  and reduced search space  $(R_r)$ , respectively. The experimental results are depicted in Table 1, where  $N_1 = N_2 = N_3 = N$  and the competitive ratio is calculated using  $|R_o - R_r|/R_o$ .

We see that the performance improvement increases with the capacity, which is consistent with our expectation since more redundant search operations are avoided for a larger N when computing  $\widehat{B}_k(P_{-k}|\pi_{-k})$ . Besides, the growth rate of the ratio decreases with N, which is because  $\widehat{b}_{k,n}(P_{-k}|\pi_{-k})$  is decreasing with  $N_k$  (similar observations can be found in Figures 1(a) and 3(b)) and hence the reduced search space of it diminishes with N. Overall, we can significantly enhance the efficiency of Algorithm 1 by utilizing Theorem 4.

### 5.2 AEs with Different Capacities

We first study the properties of providers's AE policies with different capacities and let  $l_1=l_2=l_3=1.4$ ,  $u_1=u_2=u_3=1$  in this subsection. Providers' capacities are set as  $N_1=10$ ,  $N_2=15$  and  $N_3=20$ , respectively<sup>3</sup>. We plot the equilibrium policy  $\widehat{P}^*$  in Figure 1(a) and depict  $U_{k,n}(\widehat{P}_{-k}^*|\pi_{-k}(\widehat{P}^*))$  in Figure 1(b). The results are consistent with our theorems. Specifically, Figure 1(b) shows that  $U_{k,n}(\widehat{P}_{-k}^*|\pi_{-k}(\widehat{P}^*))\geq 0$ , which validates the monotonicity of  $R_{k,n}(\widehat{P}_{-k}^*|\pi_{-k}(\widehat{P}^*))$  (Theorem 2); besides,



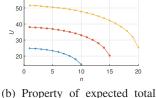


Figure 1: AEs with different capacities

 $U_{k,n}(\widehat{P}_{-k}^*|\pi_{-k}(\widehat{P}^*))$  is decreasing with respect to n, which implies that  $R_{k,n}(\widehat{P}_{-k}^*|\pi_{-k}(\widehat{P}^*))$  is concave (Theorem 3); furthermore,  $\widehat{p}_{k,n}^*$  increases with n, just as Theorem 4 declares. We observe that  $\widehat{p}_{k,n}^* > \widehat{p}_{k',n}^*$  if  $N_k > N_{k'}$ , which is reasonable because the provider with more unused instances in inventory needs to set a lower price to attract more users. The maximal revenue rates for the three providers are 7.667, 11.647 and 15.661, respectively. An interesting finding is that

$$\frac{\widehat{J}_{k}^{*}(\widehat{P}_{-k}^{*}|\pi_{-k}(\widehat{P}^{*}))}{\widehat{J}_{k'}^{*}(\widehat{P}_{-k'}^{*}|\pi_{-k'}(\widehat{P}^{*}))} \approx \frac{N_{k}}{N_{k'}},$$

i.e.,  $\widehat{J}_k^*(\widehat{P}_{-k}^*|\pi_{-k}(\widehat{P}^*))$  is linear with  $N_k$  when providers have the same arrival and departure rate functions. Next, we conduct extensive experiments to investigate how the parameters of the demand functions influence providers' policies and revenue rates.

# 5.3 AEs with Different Demand Functions

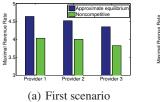
The demand functions for different providers are probably not the same because the qualities of their services are usually different. The difference is reflected by parameters  $l_k$  and  $u_k$  in our experiments. In this subsection, we investigate how providers' pricing policies and revenue rates change with respect to these parameters.

We can verify based on Eq.(15) that  $\widehat{b}_{k,0}(P_{-k}|\pi_{-k})=p_k^{min}$ . It thus follows that  $\widehat{p}_{k,0}^*=p_k^{min}$ ,  $\forall k\in\mathcal{K}$ . The experiments in this part contain two scenarios as shown in Table 2, where  $\widehat{p}_{k,0}^*=0$  and  $\widehat{p}_{k,6}^*=1$  are omitted and we let  $N_1=N_2=N_3=6$  for ease of representation. In the first one, we assume providers have the same departure rate functions and different arrival rate functions. We see that a larger  $l_k$  implies higher prices and  $\widehat{J}_k^*(\widehat{P}_{-k}^*|\pi_{-k}(\widehat{P}^*))$ , and if we let two providers have the same parameters, we find them to follow the same policy and obtain the same revenue rate. A larger  $l_k$  means that the corresponding provider is more attractive to users than others when they set the same price, i.e., the provider has competitive advantages in the market and hence can use a relative higher pricing to gain more profits. The result for the second scenario where providers have different departure functions is similar.

<sup>&</sup>lt;sup>3</sup>The observations from different parameter settings are similar.

$\overline{k}$	$l_k$	$u_k$	$\widehat{p}_{k,1}^*$	$\widehat{p}_{k,2}^*$	$\widehat{p}_{k,3}^*$	$\widehat{p}_{k,4}^*$	$\widehat{p}_{k,5}^*$	$\widehat{J}_k^*$
1	2	1	.081	.171	.270	.392	.577	4.639
2	1.6	1	.073	.168	.265	.385	.565	4.519
3	1.2	1	.067	.164	.259	.375	.550	4.350
1	1.6	0.8	.079	.172	.271	.394	.581	4.675
2	1.6	1	.074	.169	.267	.387	.569	4.560
3	1.6	1.2	.068	.167	.263	.381	.560	4.458

Table 2: AEs with different parameters



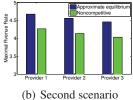


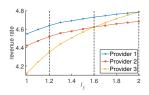
Figure 2: Strategy Comparison

# 5.4 Revenue Drop of Ignoring Market Competition

To evaluate the benefits of the proposed  $\widehat{P}^*$ , we compare it with the existing optimal dynamic pricing (Elmaghraby and Keskinocak 2003; Paschalidis and Tsitsiklis 2000; Xu and Li 2012), which maximizes  $\sum_{n=0}^{N_k} \pi_k(P_k) n p_{k,n}$  for each provider k without consideration of others' strategy profile  $P_{-k}$ . We use the same parameter settings in Table 2 which contains two scenarios. We compute each provider k's revenue rate when he/she uses the noncompetitive strategy that maximizes the revenue rate with arrival function  $\lambda_k(p_k) = l_k(1-p_k)^2$  and departure function  $\mu_k = u_k p_k^2$ , while others use Algorithm 1 to calculate their strategies. The comparison is shown in Figure 2, where the two bars associated with provider k represent the maximal revenue rate k can get when 1) all providers follow the  $\widehat{P}^*$  and 2) k resorts to the noncompetitive strategy, respectively. We see that in both scenarios, providers get higher revenue rates when they use the  $\widehat{P}^*$ . The noncompetitive strategy will lead to about 10% drop of revenue as compared with  $\widehat{P}^*$ . The results indicate that our proposed strategy outperforms existing pricing policies in the real competitive market.

#### 5.5 Revenue Improvement

In this subsection, we evaluate the providers' revenue rate under the AE with experiments, the basic setting of which is the same as the first scenario in Table 2. We will check how a provider's revenue rate change with his/her arrival rate parameter and capacity. We take provider 3 as an example and use Algorithm 1 to compute each provider's AE policies with different  $l_3$  and  $N_3$ . Figure 3(a) shows the revenue rates of the three providers, all of which are increasing with respect to  $l_3$ . This observation is reasonable since a larger  $l_3$  implies that provider 3 becomes more attractive and hence can set a relative higher price for each state, which in



(a) Different l<sub>3</sub>

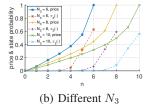


Figure 3: Revenue rate improvement

$\overline{k}$	$l_k$	$u_k$	$N_k$	$\widehat{J}_{k}^{*}(\cdot)$	$\epsilon_k$	$\epsilon_k/\widehat{J}_k^*(\cdot)$
1	2	1	6	4.6390	.0620	1.33%
2	1.6	1	6	4.5194	.0553	1.22%
3	1.2	1	6	4.3506	.0463	1.06%
1	1.6	0.8	6	4.6753	.0626	1.34%
2	1.6	1	6	4.5603	.0572	1.25%
3	1.6	1.2	6	4.4589	.0396	0.89%
1	1.4	1	10	7.6678	.1140	1.49%
2	1.4	1	15	11.647	.1869	1.60%
3	1.4	1	20	15.661	.2599	1.66%

Table 3: Tightness of  $\epsilon$ 

return increases (decreases) the arrival (departure) rates of other providers accordingly based on the properties of the demand function. We find from the figure that the revenue rate is a concave function of  $l_3$  and providers get the same revenue rate when they have the same parameters. In Figure 3(b), we plot provider 3's AE polices and steady-state probabilities with different capacities ( $N_3=6,8,10$ ). The figure indicates that when the capacity is increased, the provider always prefers to decrease his/her prices in order to improve the utilization of his/her resources.

#### 5.6 Evaluate the Tightness of $\epsilon$

For each parameter setting, we compute  $\epsilon_k$  for all  $k \in \mathcal{K}$  using the "fmincon" function with the interior-point algorithm of Matlab 2015a. In fact,  $\epsilon_k$  can be viewed as the maximal additional revenue rate provider k can get by unilaterally deviating from the AE policy  $\widehat{P}_k^*$ . The results are depicted in Table 3. We observe that in all situations,  $\epsilon_k$  is small compared with  $\widehat{J}_k^*(\widehat{P}_{-k}^*|\pi_{-k}(\widehat{P}^*))$ . The ratios indicate that the highest revenue improvement is only 1.66%, which implies that the benefit of deviating from  $\widehat{P}_k^*$  is very limited. Thus, it is reasonable to assume providers to use  $\widehat{P}_k^*$  – a more realistic equilibrium strategy that can be computed under both full and partial information assumptions.

#### 6 Conclusion and Discussion

We studied the dynamic pricing optimization problem for the service providers selling reusable products and made three main contributions. First, we proposed a comprehensive model that captures the dynamic and competitive features of the market. Second, we formulated providers' optimal pricing policies as an AE and developed an algorithm to solve it. Third, we derived many useful properties for the model without any further constraints on demand functions. Our experimental results showed that the policy we computed outperforms existing methods in the literature.

Our algorithm can be extended to handle the situation where  $\hat{P}^*$  does not exist. Specifically, we can extend the set of best-response edges of node P to  $\xi$ -best responses, which are defined as

$$\{P_k|P_k \ge \widehat{B}_k(P_{-k}|\pi_{-k}(P)) - \xi, k \in \mathcal{K}\}.$$

Accordingly, we change the terminal condition from Eq.(9) to that,  $\forall k \in \mathcal{K}$  and  $P_k \in \Delta_k$ ,

$$\widehat{J}_k(\widehat{P}_k^*, \widehat{P}_{-k}^* | \pi_{-k}(\widehat{P}^*)) + \xi \ge \widehat{J}_k(P_k, \widehat{P}_{-k}^* | \pi_{-k}(\widehat{P}^*)).$$

Then Algorithm 1 always converges if a proper  $\xi$  is set and the resulting policy is an  $\epsilon + \xi$  NE.

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